



SNOWY MONARO
REGIONAL COUNCIL

ATTACHMENTS TO REPORTS

(Under Separate Cover)

Ordinary Council Meeting

22 February 2017

**ATTACHMENTS TO REPORTS
FOR
ORDINARY COUNCIL MEETING
WEDNESDAY 22 FEBRUARY 2017**

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SNOWY MONARO
REGIONAL COUNCIL

Section 404 Report

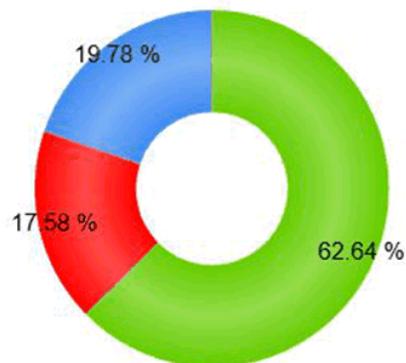
July - December 2016

Delivery Program 2014 - 2017

Operational Plan 2017

ACTION PLANS

1.Sustaining Our Environment for Life



Monitor On Track Off Track No Targets Set

1.1.Ensure that Councils policy and compliance processes improve water quality and reduce sedimentation in the Region's waterways.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.1 Ensure enforcement, compliance policies and procedures support and facilitate measures to protect the natural environment.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Working Groups are meeting monthly to identify and prioritise the review of existing policies and procedures and to identify new policies that are required to ensure legislative compliance. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.2 Implement water quality protection measures through Council's development assessment and approval processes.	Sophie Ballinger - Manager Development Assessment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council officers take into consideration the impact of development on water quality. This includes the referral of development applications to DPI Water where required. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.3 Ensure that the local planning framework protects water quality and biodiversity.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Relevant clauses in LEPs. Requires ongoing enforcement in DAs and compliance actions Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.4 Continue to assist across Council Departments with advice and procedures in areas relating to environmental management and protection.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: The assistance provided to other Council Departments continues to take place daily, for example, investigation of illegal dumping with the inclusion of waste services and the monitoring of water supplies by the carrying out of sampling to ensure the NSW Health Drinking water Monitoring Program is being met. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.5 Continue to lobby and advocate with agencies, catchment authorities and non government groups for programs, infrastructure or changes to legislation to protect and enhance the natural environment.	INGRAM Grantley - Deputy Director Service Planning	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
Last Updated:							

1.2.Ensure Council's Water and Sewer operational practices improve and enhance water quality.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.1 Carry out Bombala capital works including preliminary design for the upgrade to the Bombala Sewerage System, upgrade Sewer Pump Station, Timor Street and Delegate & Bombala sewer mains improvement.	Greg Searle - Water Consultant	In Progress	01-Jul-2016	30-Jun-2017	20.00%	0.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Greg Searle & Gnai Ahamet are project managing the Bombala Sewerage Treatment Plant preliminary scoping, design and approvals to get the project to a shovel ready position. Greg is putting together steps to start the process in January 2017							
Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.1 Undertake the Bombala water metre replacement program, water mains improvements and access to water treatment plant.	Greg Searle - Water Consultant	In Progress	01-Jul-2016	30-Jun-2017	25.00%	0.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1: Works completed as per this years budget, however additional planning require for future works (LN)							
Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.2 Continue to implement the Liquid Waste program.	Michael Broder - Liquid Trade Waste Officer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Program for former SRSC continuing, to be confirmed if program is to be extended to other areas. Further to the program for former SRSC Liquid Trade Waste programme. I have been committed to ongoing actions under the POEO Act which includes 1 order for Noisy Dogs, another order for the re-furbishment of rising main and pump station (Adaminaby Bowling Club) and an order for the (Adaminaby Motel) to refurbish their rising main and pump station. Other actions have been under the Environmental Planning and Assessment Act 1997 non compliance matters and matters under the Local Government Act 1993. These actions have been ongoing and will be concluded in 2017. Further planning will have to be implemented if the Liquid Trade Waste Program is expanded into the other former Shires (Cooma and Bombala) Last Updated: 22-Dec-2016							
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.2 Undertake monitoring practices to meet regulatory requirements and environmental best practice.	Greg Searle - Water Consultant	In Progress	01-Jul-2016	30-Jun-2017	70.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017							
ACTION PROGRESS COMMENTS: Monitoring of the Bombala and Delegate water supplies is being conducted in accordance with NSW Health guidelines Monitoring of the Bombala Sewage Treatment Works is being conducted in accordance with the Licence conditions. Last Updated: 11-Jan-2017							
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.3 Carry out priority capital works on sewerage infrastructure as per the IWCM.	Greg Searle - Water Consultant	In Progress	01-Jul-2016	30-Jun-2017	5.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council does not have an integrated water cycle management (IWCM) plan for the Bombala and Delegate water/sewerage/stormwater systems. Last Updated: 17-Dec-2016							

1.3. Protect and enhance our catchments and waterways, through effective storm water management initiatives.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.1 Ensure the adequate provision of storm water infrastructure.	Linda Nicholson - Deputy Director of Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: DCP conditions apply for all new works. Stormwater maintenance to be included in budget Last Updated: 03-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.2 Review Stormwater Management Plan for Bombala and Delegate.	BALDWIN Steve - Works Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	0.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: This not W&WW team. This should be passed onto Steve Baldwin Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.1.1.3 Catchment modelling and design of Forbes Street stormwater drainage issues undertaken.	BALDWIN Steve - Works Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	0.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: To be redesigned under Bombala Streetscape Project Last Updated: 17-Jan-2017							

1.4.Ensure that Council’s policy, land use plan and development assessment processes consider biodiversity and natural values.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.5 Enforce compliance policies for the monitoring of development sites and environmentally harmful activities to the Region's biodiversity.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Enforced as issues arise. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.6 Implement protection measures through development assessment processes to protect biodiversity and natural systems.	Sophie Ballinger - Manager Development Assessment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council officers work closely with the Office of Environment and Heritage where an application may have an impact on biodiversity and natural systems. This relationship allows for assessment to be best practice and ensures the final outcome will not unduly impact natural systems. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.7 Explore establishment of Bio- char plant to utilise timber waste residue	INGRAM Grantley - Deputy Director Service Planning	Not Started	01-Jul-2016	30-Jun-2017	0.00%	0.00%	
Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated:							

1.5. Continue to control and promote the eradication of Noxious Weeds and invasive species on Rural and Urbane Lands within the Snowy River Region through education, inspections and enforcement.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.1 Manage all land under Council ownership, care and control to maintain their environmental values.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: All land managed in accordance with approved budget. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.2 Through education programs and collaboration protect natural areas and work to rehabilitate degraded environmental areas.	INGRAM Grantley - Deputy Director Service Planning	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.3 Provide a Vegetation Management Program/Unit that achieves Regional Weed Strategies and statutory requirements.	Brett Jones - Noxious Weeds Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: The Cooma branch has a full compliment of staff following two resignations in 2015-16. Inspection targets are on track, though compliance activities are down on previous years due to training requirements for new staff and the necessity to familiarise themselves with landholders and their weed control programs. New incursion weeds remain at vey low levels, while widespread weeds continue to flourish with environmental conditions suiting another good germination. Council has received reduced State Government funding in 2016-17, though continues to provide a high level of service to the community. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.2.1.4 Liaise with all stakeholders to discuss weed control and develop management recommend options to reduce non-compliance across the Region in an effort to eradicate Noxious Weeds.	Brett Jones - Noxious Weeds Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council has hosted two quarterly meetings of the Monaro Regional Weeds Committee. This is the Section 355 Committee of Council that provides the forum by which key stakeholders provide input into local vegetation management strategies and encourages the coordination of weed management activities. The Vegetation Management Workgroup has drafted a reviewed Committee agreement which establishes the membership and terms of reference of the Committee. Last Updated: 21-Dec-2016							

1.6.Ensure Council services, facilities and land holdings achieve best practice for sustainability.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.3.1.1 Achieve more efficient use of water and energy within organisation and support renewable energy initiatives.	Joanna Clarke - GIS Administrator	In Progress	01-Jul-2016	30-Jun-2017	20.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: First meeting of new SMRC Green Team held in December Arranging meeting January to discuss service with Planet Footprint for monitoring energy use for all SMRC sites Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.3.1.1 Develop a framework to support the preparation of a Regional comprehensive State of the Environment Report.	Joanna Clarke - GIS Administrator	In Progress	01-Jul-2016	30-Jun-2017	10.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Staff members from SMRC attended regional meeting in Palerang in 2016 but no progress since then. Need to establish team in SMRC to progress SOE reporting for Council with responsibilities for combined waste/recycling, energy use, water, water quality and biodiversity. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.3.1.1 Ensure Council has a safe reliable, sustainable and cost effective assets through the effective management of Facilities, Infrastructure, Plant, Motor Vehicle and Equipment Assets.	Linda Nicholson - Deputy Director of Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Ongoing review Last Updated: 03-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.3.1.2 Investigate the need for the development of an Environmental Sustainability Strategy for the Region.	Joanna Clarke - GIS Administrator	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Only became aware of this action in late November. Challenges of resolving issues from Corporate system upgrade at Snowy and merger of services for new council mean that this investigation has not been started though there was discussion at Green Team meeting in December. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.3.1.2 Implement recommendations of Council's property holdings review.	Dennis Trezise - Assistant General Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	0.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated: 12-Jan-2017							

1.7. Provide an integrated waste management service that is socially, economically and environmentally responsible.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.15 Efficient operation of Domestic and Commercial Waste collection services.	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	In Progress	01-Jul-2016	30-Jun-2017	65.00%	50.00%	 GREEN

Linked Action Filter(s): Ongoing, By End of June 2017

ACTION PROGRESS COMMENTS:

Arcadis Consultants have been engaged to undertake a review of Resource and Waste Operational Services this report will be completed by the end of February 2017 this report will also assist Council in aligning resource and waste services across the board and will be used in line with the Waste Strategy which is also currently being updated to take in the whole of Council area.
 Council resource and waste staff continue to deliver excellent services.
 Waste working group are currently looking at the costs of providing 360ltr recycling bins to Cooma Bombala for comingled recycling this will be placed into the waste strategy for consideration in coming years.
 Commercial business has seen 15 customers cease collections and move to JJ Richards in the Jindabyne area.
 Waste working group are looking into a uniform commercial waste charge to be applied under section 501 of the act as per Bega councils policy.
 Throughout 2016 school education has been carried out successfully introducing green waste and self composting to both Cooma North and Michelago Public Schools.
 The first combined SMRC Recycling Expo is currently in planning with what should be a great informative day
 Last Updated: 11-Jan-2017

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.16 Efficient operation of Domestic and Commercial Recycling collection services.	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN

Linked Action Filter(s): Ongoing, By End of June 2017

ACTION PROGRESS COMMENTS:

Driver training in progress for side arm operations for the domestic collection service.
 Commercial collections have been ongoing and with current competition council has lost some business to competition
 Steve Roberts has been visiting current customers and potential new customers as well throughout the region however mostly in the Jindabyne and Cooma townships
 With the introduction of the User Pays system this has seen a major increase in domestic and commercial recycling even throughout the Cooma Township this will lead to further commercial and domestic recycling education being carried out through 2017.
 The new Waste Transport and Recycling Contract is currently in DRAFT form and should be ready for advertising by end of January 2017.
 Last Updated: 11-Jan-2017

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.17 Ensure waste management staff are up to date with training to ensure compliance with regulations and legislation.	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Current updates from EPA , Mulch guidelines and CDS have been discussed and reviewed by Waste management staff. Mandy has report into ET for training in regards to PRIMP for supervisors x2 Last Updated: 05-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.18 Sealing of the entrance, interior and road into the Jindabyne landfill	David Lucas - Waste Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: currently investigating prices and budget, Internal roads have been brought up to standard for sealing. CRC Grant funding has approved the use of the remaining funds approx 16k 1 Quote of \$18,128 and currently waiting for a second. Second quote has been received \$22.550 third quote to come Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.19 Develop and implement a Landfill Environment management Plan (LEMP) for Bombala and Delegate Waste Depots.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Delegate Landfill Environmental Management Plan has been completed and adopted. The Bombala Landfill Environmental Management Plan is in the final draft stages. Last Updated: 17-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.20 Investigate new technology and implement best practice in waste and recycling management.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Attended CBRJO Waste Work Group Meetings to network and gauge what is new in regards to new technology and investigate best management practices for waste. Reading appropriate literature and subscriptions to keep up to date with the changes in waste management. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.21 Annual waste and recycling bin audit.	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Waste audits have been conducted in both the former Cooma-Monaro and Snowy River Shire Council areas in 2015 - further waste audits will be carried out in 2017 for the townships of Bombala, Cooma and Jindabyne - workgroup meetings have been discussing the carrying out of these audits across the region as to how many bins per area will be audited - further discussion on the audit and a date commitment to be confirmed. Last Updated: 21-Dec-2016							

1.8.Deliver cost effective and environmentally responsible Waste Management facilities.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.9 Conduct annual program of Household Chemical Collection.	David Lucas - Waste Manager	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Jindabyne and Cooma completed Bombala did not hold a chemical cleanout day due to lack of budget, Waste will address this in the 2017/2018 budget. Last Updated: 18-Nov-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.10 Construct Community Recycling Centre for hard to dispose of waste and recyclables	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	In Progress	01-Jul-2016	30-Jun-2017	90.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: Council has currently two Community Recycling Centre (CRC) projects in the processes of being finalised - Jindabyne CRC has completed construction and is in "Soft Opening" stage and awaiting notification of Hard Opening by the Minister of NSW Environment and Heritage. Cooma Landfill CRC is still in progress with a few cosmetic touches to be made (signage, fencing etc.) Cooma should have the "Soft Opening" in January 2017 with the Hard Opening to be advised from the Ministers office. Last Updated: 05-Dec-2016</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.11 Capping and Stormwater upgrade Jindabyne landfill	David Lucas - Waste Manager	In Progress	01-Jul-2016	30-Jun-2017	90.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: Report in to administrator- received approval for additional funds Licence agreement approved by administrator. Dissipater will be completed by the end of Feb 2017 REF is being conducted Last Updated: 21-Dec-2016</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.12 Efficient and compliant operation of Councils Waste facilities.	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: Currently investigating compliance for Bombala landfill, Delegate landfill, Risk assessments to be done to determine highest priority work (Matt Cross and D Lucas)completed. Aligning water testing procedure and paper work (James and Dave) Alignment of water testing and PRIMP dates across all sites Intermediate cover has been applied to comply with EPA solid waste guidelines. Further work details are required to be undertaken on both sites Last Updated: 11-Jan-2017</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.13 Undertake identified improvements at Bombala Waste Depot.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Landfill cell has had clean soil pushed over the entire area to a depth of 100 mm to prevent the occurrence of windblown litter. 12/1: Management plan currently been prepared to identify prioritise of works to be completed (LN) Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.14 Cap and closure of Adaminaby Landfill.	David Lucas - Waste Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Landfill closure plan approved and submitted for milestone requirement. Tender to be prepared and completion date extended. Council waste staff attended public meetings in regards to impact to community. Scope of works currently being worked on to complete tender doc. Last Updated: 21-Dec-2016							

1.9. Community education to promote practices which minimise waste.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.1 Provide waste and recycling education at community events	Belinda Ingram - Waste Management Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Communication strategy is being developed. Education Programs arranged for local schools in April and June 2017. Info stalls with Council staff at Flowing Festival and Regional Show Days planned. Info displays, performances and educational programs are included at the RRR Expo 25 February 2017. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.2 Develop and distribute waste and recycling booklet.	Belinda Ingram - Waste Management Officer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: To be developed as part of resource and waste collection calendar during last quarter of the year for distribution in June 2017. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.3 Continue to support Cooma Litter Pickers.	Mandy Thurling - Resource & Waste Co-ordinator and Noxious Weeds Administration	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: The litter pickers are an active community group that volunteer their time to collect litter around the township on occasion throughout the year. Council support the litter pickers by means of supplying hand held litter grabbers and bags and then collect the collected waste from various collection points and also supplying light refreshments at the end of their collection day. Last Updated: 02-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.4 Keep Australia Beautiful Environmentors program delivered to Schools throughout the Region.	Belinda Ingram - Waste Management Officer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Environmentors visited SRSC schools in April 2016 and are booked to visit 15 primary schools across all SMRC (Jindabyne, Berridale, Dalgety, Adaminaby, Bombala, Cooma, Bredbo, Jerrangle, Nimmitabel, Michelago) in April 2017 and June 2017 Last Updated: 04-Jan-2017							

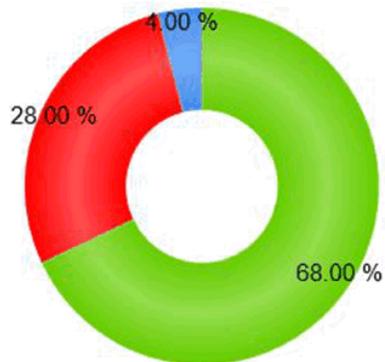
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.5 Continue public recycling expo as a part of National Recycling Week Activities	Belinda Ingram - Waste Management Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Event scheduled for 25 February 2016 with activities in both Jindabyne and Cooma Last Updated: 04-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.6 Increase material diverted from landfill to the Second Chance Facility through promotion, education and resident participation	Belinda Ingram - Waste Management Officer	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Using events like Garage Sale Trail and Recycling Week Expo to promote Second Chance and ScrapMart buyback facilities, including giving away "Scrapmart \$" at these events. Adding signage at weighbridge. Increasing advertising through Council News and Did You Know's on Facebook. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.7 Participate and develop strategies for waste minimisation and landfill diversion with the CBRJO Resource Recovery Working Group	Belinda Ingram - Waste Management Officer	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Meeting on to the 15th Dec at Bungendore. Meeting on the 15th Dec was cancelled awaiting new date Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
1.4.1.8 Install "Illegal Dumping" signage in areas identified as hotspots for illegal dumping in partnership with NSW EPA.	Belinda Ingram - Waste Management Officer	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
<p>Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated: 04-Jan-2017</p>							

2.Expanding Connections Within the Region and Beyond



Monitor On Track Off Track No Targets Set

2.1.Support and promote sustainable integrated transport services into the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET %	ON TARGET %
2.1.1.1 Ensure Jindabyne ALA is maintained at a standard suitable to meet the demands of current and future emergency service and recreational needs review and recommend options to transfer ownership and best utilise the land.	Lynette Bottrill - Property Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing							
ACTION PROGRESS COMMENTS: Negotiation with the Jindabyne Aero Club with respect to the sale of the ALA is ongoing. Report to go to Council to determine sale price. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.1.1.1 Continue to look for further opportunities for both passenger and goods transport links to and from the Region.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.1.1.2 Participate and lobby through CBRJO.	Linda Nicholson - Deputy Director of Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Attended CBRJ Infrastructure Working Party Meeting 29 November 2016							
Last Updated: 02-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.1.1.3 Continue to liaise with air service providers to maintain a year-round service to the Region.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
Last Updated:							

2.2. Expand the provision and accessibility of community transport services to eligible groups.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.1.1.2 Prioritise and implement connections by implementing Pedestrian Access and Mobility Plans (PAMPs)	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Bombala: Cooma depot has in place a "Pedestrian Access and Mobility Plan 2013" and annually identifies possible funding applications and project locations. This financial year the replacement of the Hawkins Street Footbridge as part of an identified walking track and access footpath has become the priority. Berridale: Snowy River Avenue Upgrade project (Phase 1) will improve the urban landscape and redress the balance between pedestrian and motorist. Improvements to footpaths will ensure a safer environment for families and all ability access to local business, public facilities and Jindabyne Town Centre. This project will be part finished in 2016/2017 financial year and finalised in the early stages of 2017/2018 financial year Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.1.1.3 Continue to develop and deliver a viable, efficient and accessible community transport service.	Tabitha Williams - Community Care Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017							
ACTION PROGRESS COMMENTS: Community Transport continues to see an increase need for funded services. Community Transport has developed networks with community groups to provide transport to meet their needs. Youth transport has increased with Community Transport providing transport to representative sporting activities and other youth social outing at various locations. Last Updated: 06-Dec-2016							

2.3. Continually monitor and improve traffic management throughout the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.1 Progressively implement the recommendations from each of the Township Action, Master and Beautification Plan's.	Linda Nicholson - Deputy Director of Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Projected included in the Stronger Communities Major Project Fund. Cooma CBD - Follow up Federal commitment of \$400k for upgrade Last Updated: 03-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.2 Develop a landscape Master Plan for Bombala, Delegate and surrounds.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: A Streetscape Master Plan is nearing completion for both Bombala and Delegate. Last Updated: 17-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.2 Investigate and implement Traffic Management measures as an aid to increase road safety throughout the Region.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Bombala: Cooma: Ongoing review of RMS traffic accident data performed to identify safety problems. Monitoring of relevant external funding sources (blackspot, safety around schools) to identify suitable projects for applications. Berridale: The road safety officer has deployed speed notice boards in Berridale and Jindabyne to remind motorists of their speed. The Snowy River Avenue Upgrade Project has extended the project scope into Kalkite Street and will seek to improve safety for road crossings, traffic speed and parking. Last Updated: 17-Jan-2017							

2.4.Promote the expansion of the Regional road network to connect Regional centres

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.4 Lobby and actively collaborate with NPWS and RMS to improve the Barry Way and Bobeyan Road.	Gary Shakespeare - Manager Operations	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated: 17-Jan-2017							

2.5.Continual maintenance and improvement of the road infrastructure network.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.1 Undertake a comprehensive condition assessment of all Council's Timber and Concrete Bridges, Culverts and Causeways to inform the Asset Management System and search for suitable grant funding to implement upgrades where necessary.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	33.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017 ACTION PROGRESS COMMENTS: Bombala: Cooma: Fixing country roads funding for timber and concrete bridges within the Cooma Depot maintenance zone has been secured with reports due before the end of the 2016/2017 financial year. Berridale: Engineering assessments on Kelly's Bridge and Cow Bed Bridge have been completed and being used to seek grant funding for replacement bridges. Project plans have been submitted for Causeways on Dry Plains Road, West Lynne Road and Rockwell Road with the aim to replace these causeways. A full condition assessment (level 1) on all bridges was completed as at June 2015. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.1 Operate and maintain cost effective Quarry operations.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Bombala: Cooma: Quarry operations remain ongoing and a mid year review of operational costs has been undertaken. Berridale: Extraction of 20,000 tonnes of gravel was completed from Middlingbank quarry with gravel used for a combination of RMS, Snowy River Way, Rockwell Road and Rocky Plains Road work. Estimations are that profits from the sale of gravel through the 2016/2017 financial year works schedule will be between \$90,000 and \$100,000. Last Updated: 09-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.1 Continuous deployment and collection of traffic count data to inform the Asset Management System, road network hierarchy database and prioritise Council's road maintenance program.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	45.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Bombala: Cooma: Ongoing programme of Traffic Data collection. Road Network has existing classifications and priorities based on hierarchy. Berridale: 25% of the Unsealed Rural Roads have been subjected to traffic counts and 100% of the Regional Road network has had traffic counts deployed. The data, once collected will be used to update the roads hierarchy spreadsheet which will determine road priorities and work schedule. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.2 Undertake an annual maintenance program of Councils Transportation Network in accordance with the Roads Hierarchy database and Transportation Asset Management Plan.	Arthur Wilkinson - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Annual maintenance programme. For Cooma Depot Rural Sealed 45% Rural Unsealed 69% Urban Sealed 75% Urban Unsealed 55% Non Regional Bridges 54% Regional Sealed 30% Regional Unsealed 45% Last Updated: 04-Jan-2017							
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.2 Design and construct bridge deck to widen the Parsonage Creek Bridge (Delegate Road), to cater for heavy haulage vehicles.	BALDWIN Steve - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	33.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1: Project funding in place. Tender for project currently been prepared. (LN) Last Updated: 17-Jan-2017							
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.3 Complete Local Transport Contribution Plan	Linda Nicholson - Deputy Director of Service Delivery	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: To be developed following Road Strategic Plan Last Updated: 02-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.3 Undertake capital works in the Bombala area; Urban shoulder sealing, Roads to recovery Program, Heavy Haulage Routes, Rural Unsealing Roads Supplementary R2R Funding MR93 Delegate Road Construction REPAIR Program, Gravel resheeting, Bridges Capital Works.	BALDWIN Steve - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: 12/1: Works underway in accordance with budget and timetable. (LN) Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.4 Develop Heavy Haulage Study	Linda Nicholson - Deputy Director of Service Delivery	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: To be developed following Road Strategic Plan Last Updated: 02-Dec-2016							

2.6. Provide sufficient, safe and equitable parking facilities across the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.1 Undertake Parking Enforcement with emphasis on parking spaces for people with a disability.	Peter Smith - Director of Service Planning	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Some parking enforcement undertaken however recent and past staff unavailability has reduced resourcing in this area. Interviews have been held to replace compliance officer role, with aim to have new staff on-board by end January. Other parking/traffic issues being investigated/managed in consultation with Police. Last Updated: 22-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.3 Improve traffic and parking management throughout the Region.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Bombala: Cooma: Task does not fall under the Works Manager responsibilities. Berridale: A review of parking along Snowy River Avenue has been undertaken as part of the Concept Design and amendments to the Kalkite Street car park along with modifying Kalkite street to accommodate limited traffic flow has increased the number of parking spaces in Jindabyne by five (5). Last Updated: 09-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.4 Develop and implement a parking strategy through consultation with the community for Cooma including caravan, campervan, bus and trailer parking.	Linda Nicholson - Deputy Director of Service Delivery	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1: Work not started (LN) Last Updated: 12-Jan-2017							

2.7.Improve connectivity, accessibility and promote activity through improved pathways.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.5 Continue Councils annual footpath maintenance and construction program in-line with each of the Township Action, Master and Beautification Plan's.	Arthur Wilkinson - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Annual Maintenance Programme. For Cooma Depot Footpath Maintenance 101% Footpath construction Budget moved to Hawkins Street Footbridge Construction WO2219. Last Updated: 04-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.6 Upgrade Bombala footpaths.	BALDWIN Steve - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1: Works underway in accordance with current approved budget (LN) Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.7 Undertake Delegate Streetscaping.	BALDWIN Steve - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: 12/1: Community consultation process underway. Final design to be developed (LN) Last Updated: 12-Jan-2017							

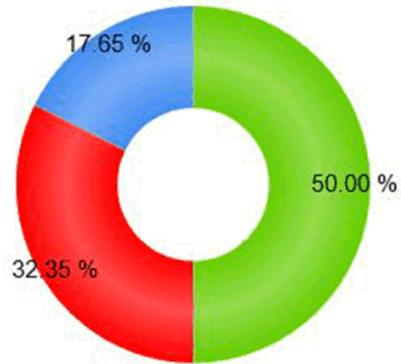
2.8.Ensure safety and accessibility for pedestrians and bicycle users when planning transport infrastructure.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.2.1.8 Implement the recommendations of the Jindabyne Foreshore Management Plan for enhancing pedestrian and shared pathways.	Lorraine Thomas - Assets Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Jindabyne Cycling Club received a community grant to complete the construction of the shared trail extension to Hatchery Bay along the Jindabyne Lake Foreshore. Section 355 Committee for Jindabyne Shared Trail Stewardship MOU with Council to assist with the management of the shared trail network. Last Updated: 12-Jan-2017							

2.9. Advocate to all levels of Government and commercial providers to promote the regional need for Broadband and Telecommunication Services.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
2.3.1.1 Provide input and coordination in the development of a regional Broadband service, Mobile Phone service coverage, Radio and Television.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
<p>ACTION PROGRESS COMMENTS: The NBN has been rolling out across the region over the past six months greatly improving access to broadband for local residents. There are now 3,014 premises covered by NBN across the Council area and 642 active connections. Work has commenced on the fixed line NBN service in Berridale and Jindabyne with Bombala and Cooma works to commence in the first half of 2017. Services will become active over the course of 2017 on a town by town basis and will be finalised by January 2018 when Cooma is completed. A review will be undertaken of public Wi-Fi services in all the towns as part of the ICT network project. There has been no work on mobile phone, radio and television to date. Council will continue to act in an advocacy role for these as necessary and when the opportunity arises. Last Updated: 10-Jan-2017</p>							

3.Strengthening Our Local Economy



Monitor On Track Off Track No Targets Set

3.1.Explore opportunities to capitalise further on the proximity of the Region to Sydney, Canberra and the coast.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.7 Support Regional tourist loops linking mountains, coast and Canberra to the Region through the support of KAW, TSM, Sapphire Coast Tourism and Gippsland Shire Council tourist loop subcommittees.	Dennis Trezise - Assistant General Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Car and motor cycle touring are an important market for our region. Further work needs to be undertaken to further develop routes and plans and to work with neighbouring councils to create unique experiences. Last Updated: 13-Jan-2017							

3.2. Take full advantage of the unique assets and character of our towns and villages.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.1 Continue to work with local the community to retain and improve the current benefits of living in the Region.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Work has been ongoing with the "So Much to Love" campaign for Cooma which is aimed at both current residents and tourists. Feedback from the community is still very positive and we will build on this over the coming year. Meetings have been held in both Bombala and Jindabyne to discuss plans going forward for development in those areas. The Delegate and Bombala street scape plans have been on public exhibition with meetings held in both locations which were well attended. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.2 Investigate opportunities for industry diversification across the Region.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council is participating in the CBRJO Economic Development working group which is looking at development across the region. The advent of international flights into Canberra Airport opens opportunities for our region and new export industries. Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.3 Enhance entrances to all Regional towns and villages.	Donna Smith - Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	80.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Meetings held with all villages and towns to seek feedback and buy in for new SMRC Welcome signs. Mtgs held at Bredbo, Numeralla, Adaminaby, Cooma, Jindabyne, Berridale, Nimmitabel, Bombala, Delegate and Dalgety. Report to be prepared for Council. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.8 Ensure that the Region's commercial road and tourism signage is easy to navigate and well maintained to attract visitors.	Donna Smith - Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: An audit of existing tourism signage has been undertaken to identify what is current on display across the region. The first step in this process has been the design of new town entry signs which have been show cased to community group in towns and villages across the region. Once this has been completed work will shift to other forms of tourist signs. Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.9 Develop facilities and amenities to encourage increased visitor numbers and duration of stay throughout the Region.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: There are a number of works that have been completed or will be commenced aimed at enhancing the amenity of our towns and villages. These include: 1. New toilets and bus shelter in Berridale (completed) 2. Upgrade of Snowy River Way in Jindabyne (work to commence) 3. Finalisation of Sharp Street beautification works (work to be commenced) 4. New town entrance signs across the region (works to be commenced) 5. Upgrade of medium strips in Jindabyne (works to be commenced) 6. Bombala and Delegate main street upgrade (in planning stage post public consultation) As well as these capital works, banners have been erected along the road in Jindabyne and the current banners have been maintained in Cooma. Council also ensured towns were well presented for the large events in the region. Throughout the winter period LED lights were used in Centennial Park to light the trees at night. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.10 Develop phone app for Bundian Way drive section in and around Delegate.	CASH Karen - Economic Development and Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Waiting on third quote, initial work on brochure and words and images completed Last Updated: 16-Nov-2016							

3.3.Promote collaborative economic development planning.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.4 Build effective partnerships with State and Federal bodies such as Premier's Co-ordination Unit, Department of Industry and Investment through attendance of South East Regional Leaders Network and as director of Local Government Professional Division.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.5 Participate in the Economic Development Officers Working Group to ensure Snowy Monaro Region's economic and tourism priorities are reflected.	Peter Smith - Director of Service Planning	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: CBRJO sessions attended as scheduled Last Updated: 22-Dec-2016							

3.4.Promote the Region as a place to do business.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.1.6 Participate in the Small Business Friendly Councils Program and implement initiatives to promote the Region as a place to do business.	CASH Karen - Economic Development and Tourism Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
Last Updated:							

3.5.Advocate at policy level to support the changing needs of agriculture and primary industries.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.2.1 Ensure that the local planning framework protects high-value agricultural land and facilitate farm restructuring and adjustment.	INGRAM Grantley - Deputy Director Service Planning	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.2.1 Invest in capital improvements to Livestock Yards in the Region to ensure facilities meet the requirements of users and remain competitive.	Linda Nicholson - Deputy Director of Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Application under Fixing Country Truck washes 2016 made (awaiting outcome). Upgrade of multi-purpose yard at Cooma underway, due for completion early 2017. Livestock Selling Centre strategy plan to be developed. Last Updated: 03-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.2.2 Provide an appropriate, self-funded, Regional facilities for livestock selling for all of the Snowy Monaro Region.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Cooma Livestock Selling Centre has conducted regular sales in accordance with regulations and reporting requirements. The contract to replace the old sheep yards has commenced and is over 50% complete. Scheduled to open in February 2017 Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.2.3 Support local agriculture in the Region by advocating for educational opportunities throughout the Region.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.2.4 Assist appropriate agencies, agricultural and forestry enterprises, to work together to ensure the long term viability of our local agriculture and timber sectors.	INGRAM Grantley - Deputy Director Service Planning	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

3.6. Collaboration between businesses, Council and agencies.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.3.1 Support local business networks and our Chambers of Commerce.	CASH Karen - Economic Development and Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN

Linked Action Filter(s): By End of June 2017, Ongoing

ACTION PROGRESS COMMENTS:

Council continues to play an active role with the various Chambers of Commerce. A joint meeting of Chambers was held with the view of getting them to work together for initiatives across the region. The Chambers have also been consulted in relation to new marketing initiatives for Jindabyne and Bombala.

Last Updated: 13-Jan-2017

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.3.2 Host annual combined Chamber of Commerce forum with South East BEC.	CASH Karen - Economic Development and Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	 GREEN

Linked Action Filter(s): Ongoing, By End of June 2017

ACTION PROGRESS COMMENTS:

The inaugural "Board of Chambers" meeting was held in September 2016. It included representatives from the Cooma, Dalgety, Jindabyne and Lake Eucumbene Chambers of Commerce. A separate meeting was held with the Bombala and Delegate Chambers of Commerce.

It was agreed at the meeting that local Tourism Committees would be established to present a coordinated Tourism plan across the region.

Last Updated: 13-Jan-2017

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.3.3 Work with NSW State Government in the development and implementation of NSW 2021 focusing on the areas of Economic Development, Employment, Education and Training.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED

Linked Action Filter(s): By End of June 2017, Ongoing

Last Updated:

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.3.4 Support strategies to establish and grow creative industries within the Region.	Donna Smith - Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Council continues to support the creative industries and is a member of South East Arts. Input is provided where opportunities arise. Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.3.5 Identify local initiatives to broaden our economy and improve employment and apprenticeship opportunities.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Council supported the Cooma Chambers of Commerce with their Cooma Gift Card promotion which is aimed at encouraging more people to shop locally through gift cards that can only be used at local shops. A meeting was held bringing together representatives of all the Chambers of Commerce with the aim of them working together on initiatives and achieving a better outcome across the region. Promotion of the region as a tourist destination continues with Bombala's "Australia's Platypus Country" Cooma's "So Much to Love" and Jindabyne's "Play Hard" campaigns. Benefits of increased tourism visitation flows into the broader economy creating better opportunities. Council is participating in Canberra Region Joint Organisation initiatives through the Economic Development and Tourism working groups. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.3.6 Continue to deliver Service NSW from Bombala Branch.	GUTHRIE Robin - Manager Corporate/Governance (Public Officer)	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Additional staff member has completed training Last Updated: 05-Jan-2017							

3.7. Work together to plan, coordinate and implement tourism products.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.1 Develop a strategic approach to tourism in the Region by integrating land use planning, product development and promotion.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Currently liaise with Visitors Centre on some issues (eg events) but more work needed in this space Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.2 Continue to support Tourism Snowy Mountains (TSM) and act as Local Government representative on TSM Board as required.	Dennis Trezise - Assistant General Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council continued to be a major stakeholder in TSM for the 2016/17 financial year contributing to both the annual operating costs and marketing campaigns. With the creation of the new Destination Networks there will be change in how regional tourism is promoted. Staff continue to work with TSM in the promotion of the region. Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.3 Deliver effective services through the Visitor Information Centres in Bombala and Cooma	Stephen Molloy - Director of Service Support	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: The two Visitor Centres continue to operate providing services for their respective areas. Discussions have occurred with both Managers about better aligning the services that are delivered and having staff cross trained in the operations of both centres. This will commence late January/ early February. Comments regarding the opening hours of the Cooma Visitors Centre and the fact it closes at 3pm in the afternoon are still being received. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.4 Promote the Region as a bicycle and motorcycle friendly	Donna Smith - Tourism Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 3 Major events have been held and supported in the region during November and December 2016. SMRC staff provided significant support via liaison officers, works crew and promotional support for these events. The events included Snowy Ride 2016, ITU Cross Triathlon World Championships and L'Etape Australia. All three events were highly successful and provided immeasurable promotion and awareness for the region on a national and international platform. All three events provided a significant economic boost to the region during each individual time. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.5 Produce a rewards style card, through collaboration with each of the Chamber of Commerce throughout the Region, encouraging tourist and locals to shop locally.	Donna Smith - Tourism Manager	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: The WLT Cooma Gift Card has been launched through the Cooma Chamber of Commerce with significant assistance from SMRC tourism staff and Tourism Manager. The program has been highly successful with over \$50,000 being spent in the first 4 months of the program. Last Updated: 21-Dec-2016							

3.8. Market the Snowy Monaro Region's "destination town's", promoting the history of the area, access to tourism attractions and develop tourism for the future for the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.1 Develop Economic Development Strategy for the Region.	CASH Karen - Economic Development and Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: First draft has completed for around 4 weeks waiting on Director to arrange meeting for group to review Last Updated: 16-Nov-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.6 Provide relevant information that encourages visitors to stay longer in the Region and encourages residents to utilise the Region's attractions.	CASH Karen - Economic Development and Tourism Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Brochures for the Bombala region have been reviewed and updated. Facebook working well. Information included on TSM website. Last Updated: 16-Nov-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.7 Coordinate event activities that increase local and visitor participation.	Donna Smith - Tourism Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Liaison, promotional, admin and hands on assistance has been provided for the following events recently held in the region: Snowy Ride 2016 Australian National Busking Championships SM 1000 ITU Cross Triathlon World Championships L'Etape Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.1.4.8 Improve Tourism signage for attractions across Bombala, Delegate & Cathcart.	CASH Karen - Economic Development and Tourism Manager	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: First draft of new Cathcart signage completed. New signage installed at Delegate (Bundian Way Gallery and Delegate information Centre), new signage organised for Bombala Last Updated: 16-Nov-2016							

3.9. Develop opportunities for education delivery in the Region

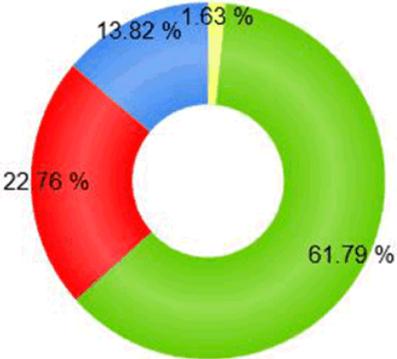
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.2.1.1 Continue the Monaro Regional Library Service with regard to the Library Services Review outcomes.	Pam Veiss - Library Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Annual statistics completed - to be presented and analysed Continual programme of events and activities including regular storytime at both Cooma & Bombala libraries as well as school holiday activities & craft sessions new events planned for 2017 incl author talks, participation with SMRWF inc (author visits to Cooma), Science show for kids LPG monies to be spent updating Local studies collection and collaboration with CMHS - incl cataloguing of their resources/digitising newspapers & photographs Increase in electronic resources incl The computer school / Ancestry.com / Zinio magazines and Wavesound audio books Library website to be upgraded Staff replacements employed with training to be undertaken Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.2.1.1 Continue to support the development and promotion of the Distance Learning Education Centre into the tertiary learning centre.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.2.1.2 Continue to operate and develop the Mobile Library Service throughout the Region.	Pam Veiss - Library Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: annual statistics completed / stats to be presented and analysed /loans / visits per stop New materials purchased and collection regularly weeded continual promotion via each towns Facebook page Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
3.2.1.2 Advocate with all levels of government to expand upon education and training throughout the Region.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

4. Creating a Safer, Healthier and Thriving Community



Monitor On Track Off Track No Targets Set

4.1. Encourage opportunities to promote and protect our cultural heritage.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.1 Maintain Council's heritage management functions.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Heritage advisor service continues and has been expanded to include former Bombala area Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.2 Ensure heritage matters are taken into consideration in the assessment of development applications for development in areas of cultural heritage.	Sophie Ballinger - Manager Development Assessment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: All development applications that may have an impact on Local Heritage Items and within Heritage Conservation Areas are referred to Councils Heritage A Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.3 Develop a Heritage Plan to preserve and enhance historic buildings throughout the Region.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Heritage Strategy in place for former Cooma and Snowy but not former Bombala. Will all be aligned from mid 2017. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.4 Continue to develop and promote local history and culture throughout the Region.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Several grant applications submitted for heritage studies and continuation of Cooma Local Heritage Place grants for the 2017-18 year. Focus is on Bombala heritage. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.4 Continue to participate in and support multiculturalism throughout the Region.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Ongoing support for local multicultural groups & community members & support for activities & events; Participation & representation in Monaro regional interagency, Monaro community growth group; Last Updated: 05-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.5 Continued involvement and facilitation of the Aboriginal Liaison Working Party to address issues relating to the awareness of cultural heritage throughout the Region.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Currently reviewing council's engagement with the aboriginal community. Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.6 Continue to support and facilitate the community to celebrate local heritage and Aboriginal culture.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: NAIDOC activities & celebrations facilitated across council locations, including raglan gallery exhibition. Participation in Koori Interagency, Monaro Regional Interagency & information on website available & updated regularly. Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.7 Assist with the roll out of the Bundian Way Project and develop installations displays and promotional material.	CASH Karen - Economic Development and Tourism Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
Last Updated:							

4.10. Aboriginal people have access to improved education, health and employment opportunities

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.1 Continues participation and facilitation of the Aboriginal Liaison Working party to address issues relating to the awareness of cultural heritage within the community.	Marilyn Watt - Community Services Officer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Duplication of 4.1.1.5							
Last Updated: 06-Dec-2016							

4.11. Provide appropriate services and facilities for people with a disability throughout the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.3 Provide a suite of services that respond to the needs of people with a disability.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council provides disability & NDIS services, across the region. Along with personal assistance, we offer a range of social support individual & group activities, such as modified sports, arts/crafts, cooking for you & me project, and the popular trips around the region. Council disability services provide services & community information for people transitioning to NDIS, along with community & family members.							
Last Updated: 05-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.4 Review Disability Inclusion Action Plan	Marilyn Watt - Community Services Officer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Duplication, refer to 4.3.1.2 Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.5 Support agencies engaged with education, wellbeing and employment outcomes for people with a disability.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Ongoing, council services engage with local & regional agencies to support & advocate for better outcomes for people with a disability. In particular, Access & Equity Committee, Monaro Regional Interagency & council's funded services & participation in local events & initiatives. Last Updated: 06-Dec-2016							

4.12. Provide and support appropriate services and facilities for older people and their carers throughout the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.1 Ensure provision of high quality aged care in compliance with legislative and accreditation requirements.	Donna Saddler - Yallambee Lodge Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Ongoing requirements being met Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.2 Provide an effective low level home based care service.	Tabitha Williams - Community Care Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.6 Deliver a range of effective respite options.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Continue to provide a variety of respite options, to meet identified needs. Planning to expand services across the Bombala region as this has been identified as a gap in previous years. Group activities have provided a number of innovative sessions.							
Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.7 Provide a suite of services that respond to the needs of older people and their carers.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Services continue to provide funded services to meet the needs of target group. Ongoing planning & development to meet gaps in service & changing trends.							
Last Updated: 06-Dec-2016							

4.13. Analyse current and emerging social issues and identify effective strategies to address them.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.1 Advocate for, and implement initiatives identified in the Social Plan 2013-2016.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Continued advocacy for identified priorities in social plan, as applicable to locations. Social Plan Summary to be reviewed. Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.2 Review and develop a Disability Access and Inclusion Plan for the Region.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Work plan established, further progress subject to council funding allocation, in order to meet legislative timelines. Last Updated: 06-Dec-2016							

4.14. Protect our health and wellbeing of our community via regulation, enforcement, education and response.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.1 Approval of caravan parks through regulation, inspection and education	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Most caravan parks within the Snowy Monaro Regional Council are operating on five year Local Government Act section 68 Operating Approvals. There are four Caravan Parks out of the twelve caravan parks still requiring operating approval and inspection. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.2 Continued implementation and enforcement of fire safety program.	John Gargett - Manager of Building & Compliance	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Review of fire safety program to be undertaken in reference to differing branch processes and procedures and service review/resources available. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.3 Continued implementation and enforcement of Swimming Pool Barrier Program.	John Gargett - Manager of Building & Compliance	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Review of swimming pool program to be undertaken in reference to differing processes and procedures and service review/resources available. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.4 Minimise the risk of disease and environmental harm through regulation, inspection and education. Continue with the 'Score on Doors' rollout to premises.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Scores on Doors to be rolled out across the remaining two thirds of the Shire. Newsletters advising these business were sent in December 2016. Inspections to be undertaken in the first half of 2017 to ensure partnership requirements are met between council and the NSW Food Authority. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.5 Undertake water quality monitoring in accordance with the Water Quality Management Plan.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Drinking water quality monitoring is being undertaken on a weekly basis to ensure the NSW Health Drinking Water Monitoring program is being met across all potable supplies within the shire area. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.6 Minimise the risk of disease and environmental harm from onsite sewerage system through regulation, inspection and education.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Inspections are being undertaken on an as needs basis but mostly through sale of property or complaint. Operating approvals are being issued on application for new systems and transfer of ownership. A review of previous programs is being undertaken and a data collection exercise has been completed by the Bombala office to determine number of systems in the former Bombala area. A review of fees and charges is currently being undertaken. A new draft Strategy is being prepared for the management of On-Site Sewage Management within the Snowy Monaro Regional Council with a view to be placed on public exhibition in March 2017. Last Updated: 16-Jan-2017							

4.15. Provide adequate burial and interment facilities in the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.1 Management of Cemeteries.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: The management of Councils 23 cemeteries is carried out on a daily basis to ensure that the communities expectations are met through compliant interment and a maintenance level based on cemetery location and use. The cemetery working group meets monthly to ensure that policies and procedures are being developed to ensure consistency across the shire. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.2 Provide for the transition into the new Cooma cemetery through planning and landscaping.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Project funding has been applied for through the Smaller Communities Project Funding with the intention of engaging a landscape architect and designer to develop a concept plan for the future Cooma Cemetery located adjacent to the Cooma racecourse. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.3 Progress plans to establish a crematory in the new Cooma cemetery facility as applicable.	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	5.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Until such time as a project plan and cemetery design is developed in is unclear as to whether a crematory is required to be established. This will be continually reviewed and may be a deferred item for the next DP/OP Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.4 Improve road access at Bombala Cemetery.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Has been put on the works schedule. Planning has commenced. Last Updated: 17-Dec-2016							

4.16. Management of Companion Animals and implementation of strategies in existing Companion Animal Management Plan.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.7 Management of Companion Animals including pounds.	John Gargett - Manager of Building & Compliance	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Management of Companion Animals on-going. Alignment of processes and procedures to be undertaken to align branches. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.8 Development of Companion Animals Committee.	John Gargett - Manager of Building & Compliance	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Review to be undertaken of Companion Animal Management service levels and resources to be completed. With review to be made as to requirements for alignment of processes and procedures for all branches to be completed. Last Updated: 16-Jan-2017							

4.17. Explore opportunities to develop public health strategies to enhance on a regional basis.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.1.1 No Action 2017	Peter Smith - Director of Service Planning	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated: 15-Nov-2016							

4.18. Ensure that Council responds in a timely and appropriate manner to incidents and emergencies within the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.1 Build capacity for Environmental Health Emergency Management by developing the liaison role between NSW Health and Local Emergency Management Committee (LEMC).	Gina McConkey - Manager of Public Health & Environment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Prepare a report for Council to endorse an Environmental Health officer with the appropriate Emergency Management qualifications as the nominated Council officer for the Local Emergency Management Committee and NSW Health contact in the event of an emergency and in accordance with the NSW State Displan. Last Updated: 16-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.1 Council's LEMO's provide executive support to the LEMC/LERC, along with operational support to the LEOCON once the Emergency Operations Centre is activated.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Cooma Monaro, Bombala and Snowy River Shire Council LEMC/LERC amalgamated in January 2016 and formally became Snowy Monaro Regional Council LEMC/LERC in May 2016. Within the 2017/2018 financial year two (2) LEMC/LERC committee meetings have been held, a desk top exercise for Cooma Airport and Perisher Snowyfields was held at the NPWS in December and L'Etape provided an excellent forum whereby the LEOCON, LEMO and all emergency services gathered in the operations centre at Sport & Rec to provide emergency support to the event. Last Updated: 09-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.2 Support and participate with Local Emergency Services as required by legislation.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Berridale: The LEMO has participated in desk top exercises and manned the operations centre through the L'Etape event during December 2016 Last Updated: 09-Jan-2017							

4.19. Provide adequate infrastructure that meets the current and future needs of our emergency services as legally required by legislation and service agreement.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.1 Implement actions highlighted in Council's Crime Prevention Plan	Meghan Quinn - Community Development Officer	In Progress	01-Jul-2016	30-Jun-2017	30.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Unclear what Council's "Crime Prevention Plan" is. Working closely with a variety of community organisations, Police, and internally on projects that reduce opportunities for crime. E.g., improving look and feel of towns, education initiatives etc. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.3 Provision of facilities and support as per the State Emergency Services Agreement.	Joe Vescio - General Manager	In Progress	01-Jul-2016	30-Jun-2017	20.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Draft agreement received. Currently being reviewed. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.4 Participate in district bushfire management processes through the Service Level Agreement.	Joe Vescio - General Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: LEMC meetings held regularly. Council provides secretariat support. General Manager or LEMO chair the meeting. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.4.2.5 Require the provisions of appropriate infrastructure in new developments in bushfire prone areas as required by "Planning for Bushfire Protection".	Peter Smith - Director of Service Planning	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Requirement of PBP and included in consent conditions as required Last Updated: 22-Dec-2016							

4.2.Support activities, events and celebrations that promote cultural diversity and inclusiveness.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.1 Promote and provide operational assistance to enhance and encourage events and tourism.	Donna Smith - Tourism Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Daily maintenance of the Regional Calendar of Events via the Tourism staff ensures up to date listings for events throughout the region. Including the website Calendar of Events allowing access and promotion of events 24 hours a day 7 day per week online. Weekly e-mails providing 'Whats On' information promotes upcoming events for the next two weeks to an extensive contact list throughout the region. Weekly Radio announcement are conducted via the Cooma Visitors Centre 'Whats On' spot promoting events throughout the region. Poster creation and distribution services are provided by the tourism staff. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.2 Develop events, inline with Council's Events Strategy, that benefit the community.	Donna Smith - Tourism Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council continues to promote and assist local events. Over the past six months there has been involvement with the following events: 1. The Snowy Ride 2. Australian National Busking Competition 3. L'etape cycling 4. ITU World Triathlon 5. Bombala Bike Show 6. Bombala Engine Rally 7. Snowy Mountains 1000 All of these events draw participants and spectators from across the country. Council will continue to promote and assist event organisers with the aim of making the region a premier destination for holding major events. Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.8 Support and facilitate cultural diversity by ensuring decision making frameworks and processes are accessible and culturally sensitive.	Adam Wood - Strategic Planner	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
ACTION PROGRESS COMMENTS: No specific tasks relating to this action currently being undertaken by Strategic Planner. Last Updated: 12-Jan-2017							

4.3. Implement a range of programs targeted to address positive community relationships between residents, seasonal workers and visitors.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.1 Continue to support Community Projects Team Program with Cooma Correctional Services, CDP and COSP, throughout the Region.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Supervisor retired early in 2016/17 year leaving a gap of several months with no participation. Permanent supervisor has now been appointed and projects are being completed. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.9 Support education, information and training to businesses and seasonal workers to support and enhance public health compliance.	Meghan Quinn - Community Development Officer	In Progress	01-Jul-2016	30-Jun-2017	1.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Not relevant to position Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.10 Support initiatives that build positive relationships with, and address health needs of, seasonal workers.	Meghan Quinn - Community Development Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: - Working with the Snowy Mountains Neighbourhood Centre, Uniting Church (specifically the soup kitchen), Snowy Community Drug Action Team, The Wednesday Room, and Liquor Accord to develop and promote initiatives that improve the lives of winter staff. - Snow season 2016 successfully delivered - Planning for snow season 2017 in progress Last Updated: 21-Dec-2016							

4.4.Continued participation in, and access to the arts.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.1 Promote awareness and support delivery of arts and cultural initiatives, including public arts assets, throughout the Region.	Marilyn Watt - Community Services Officer	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.2 Develop a program to assist community groups in the writing of grant applications to enhance the arts, local galleries, museums and historical sites.	CASH Karen - Economic Development and Tourism Manager	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Information booklet developed workshops held. Response to the workshops has been excellent Last Updated: 16-Nov-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.1.3 Undertake a review of the Cultural Plan.	Marilyn Watt - Community Services Officer	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017 Last Updated:							

4.5.Support the availability of volunteering opportunities and build capacity.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.2.1 Investigate funding and continue to apply for grants in conjunction with the Community and Section 355 Committees.	CASH Karen - Economic Development and Tourism Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.2.2 Support volunteer groups (Section 355) with technical knowledge, administration support and guidance.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Ongoing support for community advisory committee members, for service groups, funding options & guidance. Last Updated: 05-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.2.3 Promote volunteering as a valued vocation that builds social capital.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Ongoing engagement, recognition & promotion of volunteers across the region & information provided on website. Continue support of community volunteers and volunteer groups. Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.1.2.4 Support the sustainable development of the Snowy Mountains Neighbourhood Centre.	Meghan Quinn - Community Development Officer	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Support and advocacy for SMNC is ongoing. We have been encouraging the Centre to look carefully at their funding model for some time. The current round of Federal funding runs out 30 June 2017. We also provided advice from Council, administrative / professional support, promote SMNC events, and liaise with the library or other areas of Council when required. In 2016, we have assisted SMNC with the development of numerous grant applications, a sponsorship package (not yet signed off), and consideration of alternative models. Last Updated: 21-Dec-2016							

4.6.Retain and improve health and social services across the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.2.1.2 Participate in groups and networks that improve access to health and social services.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Council & local services participate in community and regional networks, to improve and advance health services. Council participates in local health services plan for region. Last Updated: 06-Dec-2016							

4.7. Continue to support the development and redevelopment of present medical facilities within the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.2.1.1 Liaise with the Federal, State and Local Governments and health and social service bodies in the Region.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Ongoing, liaison with respective levels of government, re ongoing funding, service delivery & advocacy. Council services have strong relationships with relevant government agencies, whose representatives regularly attend Monaro regional interagency meetings. Last Updated: 06-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.2.1.1 Advocate and seek additional funding from the State Government for the expansion of the medical precinct identified in the Master Plan for Thredbo Terrace.	Elizabeth Bellingham - Facility Manager Snowy River Health Centre	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: The new Health One building is under construction with completion scheduled for May 2017. Council continues to liaise and communicate with the LHD in conjunction with the DoH Funding agreement guidelines to provide improved and collaborative Health Care for the Snowy Monaro community. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.2.1.2 Operate and maintain the Snowy River Health Centre in accordance with DoHA requirements.	Elizabeth Bellingham - Facility Manager Snowy River Health Centre	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Bi Monthly reporting is provided to the Department of Health in line with the Funding agreement. Reports are completed and provided on time. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.2.1.3 Continue to engage with existing and emerging Medical and general Health Services throughout the Region.	Elizabeth Bellingham - Facility Manager Snowy River Health Centre	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Discussions re lease renewal & report to Council completed. Jindabyne Medical Practice have signed a Lease extension to take them through to January 31st 2018. An Expression of Interest document has been developed and will be reviewed and approved in the next 3 months. Last Updated: 21-Dec-2016							

4.8. Provide and support appropriate services for women within the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.2 Support initiatives that address the employment, health and safety concerns of women.	Meghan Quinn - Community Development Officer	In Progress	01-Jul-2016	30-Jun-2017	40.00%	50.00%	 AMBER
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: A series of leadership events for women are being planned for regional delivery in the first half of 2017. These events will be delivered in Delegate, Cooma, and Berridale (or Jindabyne). The project is planned and keynote speakers being sought. In November: distributed NSW Police ADVO fact sheets and DV posters to SMNC, St. Vincent DePaul volunteers (Jindabyne), and Jindabyne doctors. Will also take this information to other towns in the new year. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.3 Improve access to Bombala Men's Shed.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Has been put on the works schedule. Planning has commenced. Last Updated: 17-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.4 Undertake identified upgrades to Delegate Disadvantaged Housing stocks.	INGRAM Grantley - Deputy Director Service Planning	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
Last Updated:							

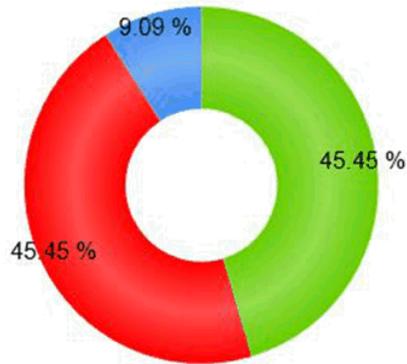
4.9. Provide and support appropriate services and facilities for children and young people within the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.1 Deliver and facilitate youth programs and services throughout the Region including Youth Council, Youth Week, and the participation of young people in decision-making processes.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Council delivers a range of youth services, programs, youth week activities, targeted education programs & youth council initiatives across the region.							
Last Updated: 05-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.2 Continue to support youth programs in place with the YMCA and to provide additional programs for Youth where possible.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Council & the YMCA deliver support & referrals services, for disadvantaged youth, via the Hub Youth Centre, development activities at the schools, healthy relationships initiatives, school holidays programs & community based initiatives that young people have suggested & planned.							
Last Updated: 05-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
4.3.1.3 Support village areas in accessing grant funding for pre and after school care.	Marilyn Watt - Community Services Officer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Ongoing monitoring of needs & support provided on case by case basis. To be reviewed. Last Updated: 06-Dec-2016							

5.Enhancing Our Healthy, Active Lifestyle



Monitor On Track Off Track No Targets Set

5.1.Ensure relevant information is provided to facilitate and manage increased access.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.1.1.1 Ensure access to recreational areas is sustainably maintained within Council annual review of the works program.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Access has been maintained to all Recreation Facilities except for short periods of inclement weather when we have worked with the users to ensure continuity of their activities where possible. Last Updated: 21-Dec-2016							

5.2.Upgrade and maintain current investments in sporting, recreation and fitness facilities.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.1.1 Undertake the Crown Reserve Annual Crown Reserve Report.	Lynette Bottrill - Property Officer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
ACTION PROGRESS COMMENTS: Crown Report completed and submitted electronically on 30 October, 2016 Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.1 Develop and implement upgrade plans for the Bombala and Delegate Caravan Parks.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	33.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017 ACTION PROGRESS COMMENTS: Working with the Bombala Economic Development Officer to continue these projects. Construction has commenced on the Delegate Caravan Park Amenities Block. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.1 Recreation and Property Asset Management Plan to be approved and implemented by Council.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	80.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017 ACTION PROGRESS COMMENTS: Data already in putted and completed for the former CMSC. Adopted by Council resolution number 198/12. To be updated and combined with new merged areas. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.1 Develop a Regional Swimming Pool Strategy.	Ross Lawley - Recreation & Property Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Working group to be established. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.2 Continue to proceed with Council's Asset Strategy for the Provision and Management of Public Toilet Facilities priority program of works.	Lorraine Thomas - Assets Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Berridale Public Toilet Facility replacement project completed. Priority List for ongoing replacement and refurbishment of Public Toilet projects. Jindabyne Town Centre Public Toilet Facility requires funding for the Design Plans and Approvals to assist with grant funding applications. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.2 Finalise construction of the health and fitness centre in Bombala	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Working with the Deputy Director of Service Planning - Bombala to continue this Project. Last Updated: 17-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.2 Maintain Council swimming pools to comply with statutory reporting requirements on water quality, pool operations and equipment.	Lorraine Thomas - Assets Manager	In Progress	01-Jul-2016	30-Jun-2017	60.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Adaminaby and Berridale Outdoor Swimming Pools open for the summer swimming season for 2016/2017. Adaminaby Swimming Pool works completed - painting of pool tubs, repairs to pool pumps and concrete pool surrounds Berridale Swimming Pool works completed - replacement of filtration pipes Jindabyne Swimming Pool works completed - installation of new chlorination system Maintain Council swimming pools for water quality and pool operations to comply with statutory reporting. Last Updated: 12-Jan-2017							
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.3 Council holiday parks are managed and promoted appropriately.	Lorraine Thomas - Assets Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Rainbow Pines Caravan Park Old Adaminaby - replacement of Amenities Building completed through Crown Reserve funding - install Camp Kitchen funded by Lessee Snowy River Holiday Park Dalgety - refurbishment of existing Amenities Building through Crown Reserve funding - construction of Camp Kitchen through Crown Reserve Funding Jindabyne Holiday Park - design and installation of drainage for Annual Vans Last Updated: 12-Jan-2017							
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.3 Maintenance of sport and recreational facilities in accordance with Recreation Management Plans.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: All recreational and sporting facilities have been maintained in accordance with the budget. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.4 Crown Reserve Rainbow Pines Holiday Park Old Adaminaby construct Camp Kitchen and refurbish the small amenities building.	Lynette Bottrill - Property Officer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Lessee purchased shed kit for camp kitchen upon failure to secure grant funding Application to next round of PRMFP funding for upgrade of camp kitchen & construction of accessible parking bay adjacent to amenities block. Application to secure funding for upgrade of small amenities block in 2018 Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.5 Crown Reserve Snowy River Holiday Park Dalgety construction of road access.	Lynette Bottrill - Property Officer	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: This work will be undertaken when funding becomes available. Estimated cost is \$9,000. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.6 Capital repair to Bombala Swimming Pool Carpark Public Toilets.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Planning has commenced. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.8 Crown Reserves in Council's Trusteeship constructed and maintained to meet Council's service requirements.	Lorraine Thomas - Assets Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
ACTION PROGRESS COMMENTS: Council meets service requirements for Crown Reserves in Council's Trusteeship for Halls, Sporting Fields and Holiday Parks. Use of Berridale Sportsground and Dalgety Showground for the Local Summer Cricket Season. Last Updated: 12-Jan-2017							

5.3. Provide a well-connected and sustainable network of shared paths and trails throughout the Region.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.1.1 Advocate for increased funding to continue the expansion and enhancement of trail networks across the Region.	Alannah Dickeson - Recreation & Environmental Coordinator	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: The lake Jindabyne community trail has successfully been extended south to Tyrolean Village and North toward Hatchery Bay Picnic area. The planning phases for the next link from Tyrolean Village to East Jindabyne are underway. Grant funding has been advocated for. Funding has been successfully received from the Commonwealth Stronger Communities programme and the State Stronger Community fund to complete the Hatchery Bay link. Grant funding applications has been submitted by the Shared Trail 355 Committee for the second round of the Stronger community major projects programme for the construction of Tyrolean Village to East Jindabyne Link. The application also included link between Gaden Trout Hatchery and Hatchery Bay. This is an interagency project which involves linking trails between Thredbo to Jindabyne Coordination has also occurred with community and volunteer groups including the Jindabyne Trail Stewardship. The Trail Stewardship has also applied for the 2nd round of the Stronger Communities fund to upgrade trail signage and rest areas on our shared trail network There is a long term vision to extend the full way around lake Jindabyne. This will require a large amount of funding and commitment to complete planning phases. The success of this project will depend on land owners consent. Large parts of the extension are not Council land and included state Gov, Snowy Hydro and private property. Regional Tourism funding programmes are being explored for the completion of strategic planning for this project Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.7 Maintain and improve the infrastructure that facilitates active and healthy travel options, such as walking and cycling, in all localities in accordance with the ten year management plan.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: All cycle ways and walking paths have been maintained in accordance with the budget. Last Updated: 12-Jan-2017							

5.4.Ensure open space areas are well connected and functional for wide range of users with varying levels of fitness, mobility and resources.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.4 Ensure strategies for open space and recreational assets are appropriate and deliver functional affordable spaces and facilities for the community.	Ross Lawley - Recreation & Property Manager	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Reviewed prior to the start of the 2016/17 financial year. Reviewed regularly in Recreational Facilities Strategy. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.5 Implement the recommendations from Councils Playground Strategy.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Berridale. Work on Councils 14 playgrounds has continued throughout this financial year. Project plans have been submitted seeking funding for fencing of Lions Park, Berridale and the replacement of Barker Street playground in Adaminaby. The playground strategy recommended 4 playgrounds that were not to be replaced once their useful life had been reached and these are Kiparra Drive (Berridale), Mitchell Reserve (Jindabyne), Anglers Reach (Adaminaby) and Kokoda Park (East Jindabyne); these playgrounds will be removed during the 2016/2017 and 2017/2018 financial years. Last Updated: 13-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.6 Continually implement management Plans to enhance walking track facilities and amenities.	Ross Lawley - Recreation & Property Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Projects included for consideration under the Stronger Communities Major Projects funding Last Updated: 12-Jan-2017							

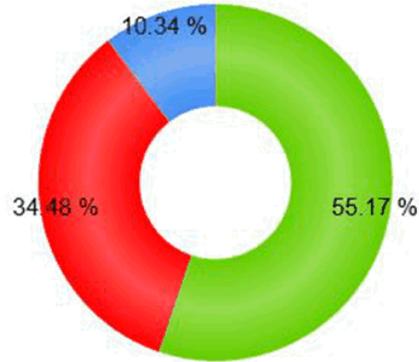
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.7 Develop a management plan, incorporating cycling, pathways and public art, to enhance the Cooma Creek Corridor.	Ross Lawley - Recreation & Property Manager	In Progress	01-Jul-2016	30-Jun-2017	20.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Plan to be prepared. Cycleway plan has been developed. Last Updated: 22-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.8 Install viewing platform at Endeavour Reserve.	Ross Lawley - Recreation & Property Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Project has been included for consideration under the Stronger Communities Major Project funding. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.9 Upgrade Ginger Leigh Playground to include inclusive equipment and adventure play equipment.	Ross Lawley - Recreation & Property Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Waiting on advice from Bombala staff on progress Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
5.2.2.10 Complete Centennial Park Upgrade as outlined in the Improvement Plan.	Ross Lawley - Recreation & Property Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Awaiting funding. Last Updated: 21-Dec-2016							

6.Managing Development and Service Delivery to Retain the Things We Value



Monitor On Track Off Track No Targets Set

6.1.Ensure security of supply and extraction of water to meet the growing needs of residents and visitors.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.1 Implement Water Supply Strategies in accordance with the infrastructure Capacity Study; Jindabyne, Berridale & Adaminaby.	Gnai Ahamat - Manager Water and Sewer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Water Mains in Adaminaby, and Berridale were replaced and upgraded in accordance with the Hunter Water Infrastructure capacity Study. Water mains in Rutherford Street Dalgety was also replaced. The project was completed in October 2016. Water Mains in Jindabyne were replaced in 2014, and 2015 with the replacement and upgrade to 150 mm of water mains in Snowy River Way being completed in March 2016. Other strategies include long term strategies for new reservoirs based on rate of development Last Updated: 09-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.2 Implement Demand Management Strategies based on recommendations in the Water Demand Management Plan.	Gnai Ahamat - Manager Water and Sewer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
<p>ACTION PROGRESS COMMENTS:</p> <p>Council meets all the requirements of best practice for water conservation with the introduction of a conservation pricing system. There was a 15% reduction in consumption with the introduction of best practice pricing. Community education was conducted at events with the distribution of pamphlets and also distributed with rates notices and website information. Water Loss management as part of demand management was undertaken on Councils system and leak detection equipment have been purchased. Other strategies being implemented through development control include BASIX fixture efficiency and rain water tanks.</p> <p>With the assistance of the department of Environment and heritage and Councils Green Team, Council received 120 low flow shower heads which were distributed at the Dalgety show in March 2016.</p> <p>High cost strategies such as residential shower retrofit, residential water machine rebates, non-residential water audits and permanent low level restrictions on water use have not been implemented due to lack of resources. Other strategies will include the metering of unmetered properties which will be undertaken shortly at Delegate.</p> <p>Last Updated: 10-Jan-2017</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.3 Construct on stream water storage on Bombala River.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
<p>ACTION PROGRESS COMMENTS:</p> <p>Working with the Deputy Director of Service Planning - Bombala to continue this Project. Approvals are being sought and investigations into the possible funding sources are being conducted. Preliminary designs have been developed. It was lodged as one of the Priority Projects to potentially be funded through the \$14 million Stronger Communities Grants.</p> <p>Last Updated: 17-Dec-2016</p>							

6.2.Ensure our drinking water meets our statutory quality requirements

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.4 Implement regular inspection and compliance of backflow prevention and cross contamination devices.	Gnai Ahamat - Manager Water and Sewer	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Council facilities are underway but shire wide has not been implemented. This was to be carried out by compliance along with the Liquid trade Waste program but after amalgamation this project has been on hold. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.5 Ongoing audit and inspection of water reservoirs to comply with the Office of Water Circulate 18.	Gnai Ahamat - Manager Water and Sewer	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Audit and Inspection completed. Report was presented to Council. Works that need to be carried out as per the audit report will be planned over the next 12 months Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.6 Implementation of Integrated Water Cycle Management (IWCM) strategies.	Gnai Ahamat - Manager Water and Sewer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Bombala and Delegate do not have an Integrated Water Cycle Management Plan (IWCM). A consolidated plan for all water and sewer areas will be done along with the one for Bombala and Delegate. The strategies identified in the Snowy area IWCM are underway and 50 % of the strategies have been completed Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.7 Implement NSW Health consultants audit recommendations.	Gnai Ahamat - Manager Water and Sewer	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.8 Implement improvements to reservoirs based on auditors report.	Gnai Ahamat - Manager Water and Sewer	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
Last Updated:							

6.3.Improve communication between residents and Council regarding the quality of the Region's water supply.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.1.9 No Action 2017	SULLIVAN Peter - Deputy Director Service Delivery	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: ????							
Last Updated: 17-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.2.4 Carry out Water and Sewer maintenance throughout the Region on a priority basis.	Gnai Ahamat - Manager Water and Sewer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1: Works been carried out in accordance with approved budget (LN)							
Last Updated: 12-Jan-2017							

6.5. Provide water and sewerage infrastructure improvements in accordance with the Water and Waste Water Strategic Business Plan, Integrated Water Cycle Management Plan and other related studies.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.2.5 Review all plant and equipment purchases on an "as needs" basis.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: 12/1/: Review of plant and equipment requirements been undertaken as part of fleet review in conjunction with relevant managers (LN) Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.2.7 Implement annual Water & Sewer Mains Capital Works Program.	Gnai Ahamat - Manager Water and Sewer	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1/: Works been undertake in accordance with current approved budget (LN) Last Updated: 12-Jan-2017							

6.6. Ensure that the Shire's Local Water Utility is financially sustainable in the long term including investment in new and replacement infrastructure.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.1.2.6 Implement the current Strategic Business Plan for water and sewer to comply with the NSW Office of Water Guidelines.	SULLIVAN Peter - Deputy Director Service Delivery	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 12/1/: Review of Water and Wastewater strategic plan underway. This task will be completed as part of that process (LN) Last Updated: 12-Jan-2017							

6.7.Ensure that Council’s policy, land use planning, development assessment enhance liveability.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.1 Ensure development assessment is undertaken in accordance with adopted Local Environmental Plans, Development Control Plans, Council Policy and State and Federal legislation.	Sophie Ballinger - Manager Development Assessment	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.2 Ensure that the local planning framework enhances amenity, safety and sustainability of community neighbourhoods.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017 ACTION PROGRESS COMMENTS: Existing provisions in Act and LEPs, DCPs to this effect. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.3 Ensure that amenity, safety and sustainability of community neighbourhoods is enhanced through compliance and enforcement.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing ACTION PROGRESS COMMENTS: Compliance and enforcement action undertaken as issues arise. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.4 Review Local Environment Plan	Mark Adams - Planning Manager	In Progress	01-Jul-2016	30-Jun-2017	1.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Comparison document of three existing LEPs prepared. Review to be commenced in detail once roadmap and land use strategy in place. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.5 Develop a detailed strategic Landuse Strategy for the Region.	Mark Adams - Planning Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Some preparatory work done by three previous Councils. Work to begin substantively in 2017. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.6 Review and implement CBD structure plan items and ensure that new developments meet expected minimum standards	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Cooma CBD Structure Plan considered in assessment process for relevant DAs. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.8 Ensure the new growth and development contribute appropriately towards the cost of new infrastructure through the development and review of Section 94A and 94 Plans.	Mark Adams - Planning Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Requires detailed land use strategy in order to properly assess new growth areas and infrastructure requirements. Development of new section 94 plans to be undertaken as soon as possible in this process. Last Updated: 21-Dec-2016							

6.8. Plan for, and undertake, works to improve the visual amenity of towns and villages.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.1 Review all current and investigate potential future Special Rate Levy's.	Jo-Anne Mackay - Director Corporate Services	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: No special Rate variations current in any former Council areas. No above Rate Peg increases in place for 4 years post Merger (12/5/2020) Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.1 Consider options to address urban littering throughout the Region's towns, villages and open spaces (Street Cleaning within townships).	Arthur Wilkinson - Works Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Cooma Depot currently runs programmed street sweeping. This utilises nominally 3 days / week and addresses the CBD and high use areas, such as schools and aged care centres. Programmed Sweeping & Un-programmed 46% Additional un-programmed sweeping is carried out on request or following other patching or prime sealing works. A review of this schedule will undertaken following the compilation of the combined asset register and budget for roads. Supply of Bins and collection not undertaken by Works. Last Updated: 04-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.1 Staged implementation of the recommendations of the Berridale Poplar (Avenue of Trees) Tree Assessment and Management Report as approved by Council.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	60.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Berridale: Council has planted a further eleven (11) Lombardi Poplars in November 2016 which follows the promise to the community that the forty four (44) Lombardi Poplars that formed the avenue of trees on Jindabyne road would be re-planted with eleven (11) poplar trees planted at each approach to Berridale (Cooma, Adaminaby, Dalgety and Jindabyne. The 2016 planting was the third to take place and a final planting is scheduled for November 2017 at the Dalgety approach. The removal of Lombardi Poplars from the Avenue will commence in March/April 2017 with a further four (4) removed from the original 44 that were first planted in 1935. Last Updated: 09-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.2 Undertake community consultation and planning to seek Council endorsement of a Tree Management Plan for the Region.	Ross Lawley - Recreation & Property Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: To form a Working Party with 3 former Council areas. Last Updated: 12-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.3 Staged implement of the Berridale Landscape Master Plan as approved by Council and with ongoing community consultation.	Gary Shakespeare - Manager Operations	In Progress	01-Jul-2016	30-Jun-2017	60.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: The Berridale Landscape Masterplan actions continued with completion of stormwater drainage, new footpath and parking outside the properties on Jindabyne Road (where the first 11 Lombardi Poplars were removed). Sealing of the parking area outside the properties is scheduled for February 2017. Designs are complete for Highdale Car Park and line marking is scheduled for March 2017. Last Updated: 09-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.4 Implement the recommendations from the Jindabyne Action Plan.	Adam Wood - Strategic Planner	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Continued advancement of Snowy River Avenue project in conjunction with operations department. Previous completion of Concept Design Phase in early 16/17 financial year - present focus upon delivery of design and construction implementation of Stage 1 of works (as per tasks within this action). Last Updated: 12-Jan-2017							

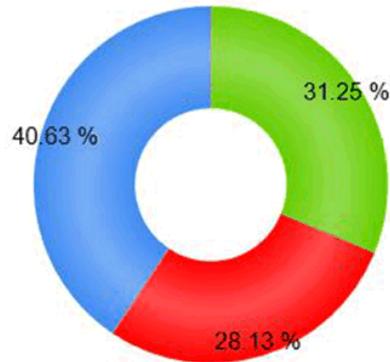
ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.1.9 Continue to work with stakeholders to revitalise Jindabyne Town Area including development of supporting plans, policy, procedures and Outdoor Dining.	Adam Wood - Strategic Planner	In Progress	01-Jul-2016	30-Jun-2017	75.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Completed development of draft Outdoor Dining and Trading Policy in aid of asset management department awaiting finalisation, public exhibition, adoption by asset management department. Continuing project to improve parking, loading and vehicle access to Jindabyne Town Centre rear lane. Last Updated: 12-Jan-2017							

6.9. Provide a range of appropriate, accessible and affordable housing choices across the Region to meet the needs of the permanent and visitor populations.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.2.1 Oversee and direct the regular review and updating of land use planning instruments to facilitate the provision of increased housing choice.	Mark Adams - Planning Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Will be undertaken as part of the preparation of new land use strategy, LEP and DCP for new Council. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
6.2.2.1 Provide information to the community on 'affordable housing.	Meghan Quinn - Community Development Officer	In Progress	01-Jul-2016	30-Jun-2017	1.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Not previously within my scope Last Updated: 21-Dec-2016							

7. Providing Effective Civic Leadership and Citizen Participation



Monitor On Track Off Track No Targets Set

7.1. Ensure that legislative obligations are met throughout all Council departments.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.1 Manage Council's community and land use planning processes to achieve regulatory requirements and community aspirations.	Mark Adams - Planning Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Constantly occurring as development is undertaken in area. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.1 Completion of Financial statutory and regulatory reports in accordance with specified requirements.	Jo-Anne Mackay - Director Corporate Services	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Audited Financial Statements due 31 December 2016. Lodged with OLG and presented to Council & Community within timeframe. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.1 Achieve a stronger, more efficient Council through a successful merger.	Iliada Bolton - Director Special Projects Office	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: The merger is progressing well. The Special Projects Office has responsibility for the execution of the transition plan which outlines the major merger project deliverables. Progress report on transition/merger project was presented to Council on 21 December 2016. Last Updated: 17-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.16 Ensure statutory registers are maintained and publicly available.	GUTHRIE Robin - Manager Corporate/Governance (Public Officer)	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Disclosure of Pecuniary Interest Returns available in the Berridale, Cooma and Bombala offices. Gifts and Benefits Register maintained by Public Office in Bombala TRIM records system Last Updated: 05-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.17 Completion of reporting requirements in accordance with legislation.	GUTHRIE Robin - Manager Corporate/Governance (Public Officer)	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Pecuniary Interest Returns reported to Council August and October 2016 GIPA annual report submitted to IPC PID half yearly report submitted to Ombudsman's Office Code of Conduct Complaint Statistics Report submitted to OLG Last Updated: 01-Dec-2016							

7.10. Deliver a sustainable and efficient Finance, Property & Rating Systems

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.3.1.1 Continually implement and maintain all corporate systems across the organisation.	Matthew O'Sullivan - Information Technology Manager	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Single Helpdesk system has been implemented across the organisation. This will enable a quick response to any issues regardless of location. Work was completed to create access across systems for Cooma and Berridale staff. Once the data link is upgraded in Bombala those staff will have similar access. This will enable staff to access any of the current three systems. Further work will be undertaken this year to create a single access point, further enhancing accessibility. Last Updated: 13-Jan-2017							

7.13. Coordinate and initiate community engagement processes that facilitate participation in Council activities and decision making, and keep residents informed on local events, issues and planning

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.4.1.1 Ensure that all project planning processes are underpinned by collaborative engagement principles.	Stephen Molloy - Director of Service Support	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: To date there have been a number of planning processes that have involved engagement with the community. These include:</p> <ol style="list-style-type: none"> 1. Delegate and Bombala main street plans - the plans were placed on public exhibition for 28 days and a public meeting was held in each of the towns. Feedback from the public was considered in determining the final look of the project. 2. New town entry signs - meetings were held at towns and villages across the shire to present the look for the new town entry signs. 3. Snowy River Avenue Jindabyne - a Community Working Group is being developed to provide feedback and input during the construction phase of the project. <p>Last Updated: 10-Jan-2017</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.4.1.1 Commence process for harmonisation of rates between the three councils that now form the Snowy Monaro Regional Council.	Stephen Molloy - Director of Service Support	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: To date no work has commenced on rates harmonisation. The focus for the Rates Officers to date has been the implementation of the Emergency Service Levy and categorisation of properties. With the current rates freeze imposed by the State Government we will be unable to harmonise rates until the 2019/20 financial year and may not commence this process until a new Council is in place later this year.</p> <p>Last Updated: 10-Jan-2017</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.4.1.1 The Executive Leadership Team will be responsible for implementing the organisation's strategies and objectives, and for carrying out the day-to-day management and control of Council's affairs.	Joe Vescio - General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Weekly meetings of the Executive Team are held which cover operational and strategic agenda items. Reporting on progress of delivery against organisational strategic plans are provided weekly to Administrator Delegation meetings or at the monthly Ordinary meeting of Council. The Executive Team have worked during October to December to develop an organisational vision and the supporting values. The vision and values were adopted at the Council meeting held 21 December 2016. These will guide all future decisions for our organisation's transformation. Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.4.1.2 Increase public awareness of our service delivery through community education and consultation to establish an agreed level of service that the community is willing to pay for, linking in with the implementation of the proposed State Government merger.	Iliada Bolton - Director Special Projects Office	In Progress	01-Jul-2016	30-Jun-2017	25.00%	50.00%	 RED
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Service review consultation will be undertaken with IPR activities Last Updated: 23-Nov-2016							

7.2.Council's leadership is based on ethics and integrity to enable informed and appropriate decisions in the community's best interest.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.1 Investigate and implement funding opportunities to reduce Council's infrastructure gap.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing Last Updated:							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.11 Provide timely, accurate and relevant information to Council to enable informed decision making.	Stephen Molloy - Director of Service Support	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Reports are prepared for both Administrators Delegation and Council meetings with relevant information. Reports are reviewed and authorised by Directors before the business paper is completed. Council staff are available as needed at meetings to provide further information if required. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.12 Ensure that governance structures are open, transparent and fully accountable and that these are supported by relevant instruments.	GUTHRIE Robin - Manager Corporate/Governance (Public Officer)	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Schedule of Meetings advertised Business Papers & Minutes available on Council's website Code of Conduct adopted Code of Meeting Practice adopted Privacy Management Plan adopted Appropriate staff registered for GIPA tool PID Co-ordinator advised to Ombudsman's Office Pecuniary Interest Returns reported to Council & available for inspection at Berridale, Cooma & Bombala offices Code of Conduct Complaints Statistics report completed for all former Council areas and SMRC & forwarded to Office of Local Government in appropriate time frame Last Updated: 05-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.13 Continue to provide Councillors with workshops that contribute to their professional development.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: In the current Administration Period this is not as relevant, however the Governance working group has identified this as a task it needs to undertake in preparation for the new Council in September 2017. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.14 Undertake Local Government Elections for 2016 - 2020.	GUTHRIE Robin - Manager Corporate/Governance (Public Officer)	Deferred	01-Jul-2016	30-Jun-2017	10.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Work will commence early in the new year to ascertain what needs to happen. The former Councils have all signed agreements with the AEC to run the elections and we need to determine if a new agreement has to be signed in the name of the new Council. OLG to be contacted in January/February to see what needs to be done Last Updated: 19-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.1.15 Community members are afforded the opportunity to review, comment and participate in decision making through policy applications.	Stephen Molloy - Director of Service Support	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: Council has included the public in a number of instances to date. These include:</p> <ol style="list-style-type: none"> 1. Delegate and Bombala street scape plans 2. Snowy River Avenue works 3. New town entry signs 4. Joint Chambers of Commerce meetings <p>Upcoming public involvement includes:</p> <ol style="list-style-type: none"> 1. Introduction of waste charges in Bombala 2. Public exhibition of IP&R documents 3. Consultation on Water and Wastewater charges <p>Last Updated: 13-Jan-2017</p>							

7.3. Provide an efficient Information Management Service to meet needs of the organisation now and into the future.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.2.1 Ensure Technology related Policies and Procedures are Compliant with current regulatory requirements.	Matthew O'Sullivan - Information Technology Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
<p>ACTION PROGRESS COMMENTS: CBJRO Project with Regional Councils to implement KAON ISO and AUS Standards-Compliant ICT Policy system. Quotes received awaiting authorisation to proceed.</p> <p>Last Updated: 01-Dec-2016</p>							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.2.4 Ensure channels, including Council Website, are maintained to improve accessibility to information.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: New Council website operational with ongoing work to be undertaken to further enhance the available information. Internal intranet template is ready to go live once the new structure is finalised. in the first instance all policies, procedures, forms and documents will be available to staff. Work will be ongoing over the coming months to expand the information available to staff. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.2.6 Ensure process and delivery solutions to satisfy State Records Standards contained within the State Records Act 1998 and Council's Records Policy.	GUTHRIE Robin - Manager Corporate/Governance (Public Officer)	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Records staff continually monitor process to ensure compliance with relevant legislation Last Updated: 13-Jan-2017							

7.4.Council will maintain an effective and efficient Geographical Information System

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.2.1 Ensure that the land and property information systems are managed and developed to meet the needs of the organisation.	Joanna Clarke - GIS Administrator	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: GIS systems being reviewed as part of Corporate System QGIS demonstration for staff from all offices held in November Last Updated: 12-Jan-2017							

7.5. Balance statutory requirements with individual choice and informed decision making

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.3.1 Improve organisation wide Risk Management through use of ISO 31000 principles.	Mathew Cross - Risk Officer	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: The Enterprise Risk Management procedure and form have been through staff consultation. The ERM procedure has been endorsed by ET and has been presented to the ARIC and is awaiting comment The ERM form has been presented to the AIRC and is awaiting comment Last Updated: 21-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.1.3.1 Advocate with State and Federal Government for the removal of barriers to economic and community development.	Dennis Trezise - Assistant General Manager	Not Started	01-Jul-2016	30-Jun-2017	0.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
Last Updated:							

7.6. Increase and improve Council's financial sustainability.

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.1.1 Effective management of Council funds to ensure financial sustainability.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Finance working group tasked to present a consolidated report on a monthly basis outlining any issues with actuals to budget. The first report was presented to the Executive Team at the 21 December meeting and presents the information in a consolidated format overall and by Directorate. Further work will be required with the Managers to include their input and commentary. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.1.1 Develop, implement and maintain a system of development and infrastructure servicing contributions.	Stephen Molloy - Director of Service Support	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: The existing s94 and s64 plans in place at the time of merger are still applicable. Development of new plans will need to be undertaken once requirements for asset development have been identified. Discounts on existing s64 contributions were approved by the Administrator as a means of stimulating development in certain areas. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.1.2 The finance framework ensures that budgets can be developed, monitored and reviewed regularly to ensure sustainability.	Jo-Anne Mackay - Director Corporate Services	Completed	01-Jul-2016	30-Jun-2017	100.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Procedure developed for reporting QBRS on an integrated basis. Last Updated: 03-Dec-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.1.3 Annual Rates and charges are set in accordance with Policy and Legislation.	Jo-Anne Mackay - Director Corporate Services	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: 2017 Rates - Levied 2018 Rates Rate Peg for 2018 announced - 1.5% 2018 Rating Policy to be determined in line with current rate paths Last Updated: 03-Dec-2016							

7.7.Council will undertake effective regional partnerships that increase operational efficiency, while maintaining our own identify

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.2.1 Undertake processes to identify and address cost shifting by State and Federal Government.	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	20.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: No formal process has been undertaken to date in relation to cost shifting. Council has provided input and information where the opportunity has arisen in relation to this matter. With the focus on the implementation of the merger over the coming months this task will continue on an ad hoc basis rather than a dedicated one. Last Updated: 10-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.2.1 Undertaken an efficient and effective merger process as a result of any State Government decision to create the new local government area of Snowy Monaro Regional Council.	Iliada Bolton - Director Special Projects Office	In Progress	01-Jul-2016	30-Jun-2017	30.00%	50.00%	 RED
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Special Projects Office set-up to undertake merger project Last Updated: 23-Nov-2016							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.2.2.2 Advocate to State and Federal Government for facilities and services that address identified and agreed community needs.	Joe Vescio - General Manager	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	 GREEN
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Meetings held with various Ministers and Members of State Parliament to advocate for various needs identified in former council plans pending development of combined strategic plans. Last Updated: 21-Dec-2016							

7.8.Council employs a multi-skilled workforce and encourages staff to take ownership of service delivery in a responsible and efficient manner

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.3.1.1 Ensure Council attracts, retains and develops a capable workforce that delivers positive outcomes.	Luke O'Sullivan - Manager Human Resources	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): By End of June 2017, Ongoing							
ACTION PROGRESS COMMENTS: Recruitment processes adjusted to meet requirements under the LG Act during interim period after proclamation Vacancy Management and Lateral Transfer protocols in final stages of development EOI process in progress for engagement of external recruitment agency to complete senior staff and group manager recruitment in new structure Training facilitated on needs basis and corporate training in customer service completed for frontline staff and traffic control for relevant staff Last Updated: 06-Jan-2017							

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.3.1.2 Council will maintain effective personal management systems that ensure the organisation is sustainable	Stephen Molloy - Director of Service Support	In Progress	01-Jul-2016	30-Jun-2017	50.00%	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: Budget Managers are able to access their existing systems in order to monitor and maintain their budget allocations. Finance staff have developed consolidated financial reports which will be provided to the Executive Team on a monthly basis ensuring any issues are identified and actioned. The Executive Management Team will also obtain reports from HR and other areas of the business to ensure operations remain on track. Last Updated: 10-Jan-2017							

7.9.Provide a work place that ensures the health, safety and wellbeing of employees is maintained through the management of potential risks

ACTION	RESPONSIBLE PERSON	STATUS	START DATE	END DATE	COMPLETE %	TARGET	ON TARGET %
7.3.1.1 Develop and implement WHS policies, procedures and resources for managers and workers.	Luke O'Sullivan - Manager Human Resources	Ongoing	01-Jul-2016	30-Jun-2017	-	50.00%	
Linked Action Filter(s): Ongoing, By End of June 2017							
ACTION PROGRESS COMMENTS: WHS Committee formed and meeting. Drug and Alcohol Policy adopted WHS officers collaborating on investigations and training Last Updated: 06-Jan-2017							



Snowy Monaro Shire Council: Cultural Transition Plan

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Introduction

Thank you for the opportunity to provide you with a Transition Plan to support you in the cultural development of SMRC, post mergers.

Following the Vision & Values workshops with the Executive Team, Manager group and employee group and the Executive Team review workshop the following key elements for transition were identified:

1. Create a Cultural 'guiding coalition'
2. Develop and deliver co-facilitated Vision, Values & Behaviours workshops for all employees
3. Develop people leaders at every level and enable them to have coaching conversations with their people
4. Embed Values and Behaviours into people processes, including the recruitment process, induction process and performance process

An additional element is also critical for success, namely measurement. As such the following element is now included:

5. Establish individual, team and organisational measures which demonstrate cultural improvement

This plan sets out, element by element, specifically what needs to be done, critical milestones which will demonstrate progress, action and support required from SMRC and associated time commitment from People Mastery.

Element 1: Create a Cultural 'guiding coalition'

What we'll do

1. Identify and/or ask for nominations from 5-7 people to form a cultural guiding coalition – a group to assist and guide the cultural change - one with leadership skills, credibility, communications ability, authority, analytical skills and a sense of urgency. This group should be comprised of 'bright spots' (or 'sparks' as one participant called them!) It should contain:
 - representation from the 3 original branches
 - a range of ages
 - a range of experience and skills
 - different genders
 - a variety of functional experience
2. It will be important for the ET to be clear on the role, responsibility and authority of this group (by the development of a group charter or other such document) so that it can operate effectively and efficiently.
3. We'd form this group and run some trust building exercises and facilitate each person through a DiSC Profile (or share existing profiles) to build understanding of the diversity and strengths within the group.
4. This group would then concern itself with supporting the cultural transition process and cultural initiatives to ensure that the SMRC Values and Behaviours become embedded within the organisation. They would supply ideas and initiatives to the ET for endorsement and would be a sounding board for the ET

with regard to ensuring that the Values are a fundamental element of corporate decision making. They will also act as role models for the desired culture and provide support to people managers in the organisation to assist them transition their teams. Regular check-ins with the Special Projects Director and ET would be scheduled.

Milestones:

- Selection/Nomination process identified and charter developed
- Process communicated to employees
- Team formation
- Team development workshop
- Creation of Plan of Work

Action/Support required from SMRC:

- Discussion with ET as to preferred formation process
- Development of charter by ET
- Practical support which may be required by participants to enable their attendance and full participation in the guiding coalition

People Mastery Time commitment:

- Design and develop workshop content and flow; design and produce resources – 2 days
- Facilitation – 1 day
- Total: 3 days plus travel

Element 2: Develop and deliver co-facilitated Vision, Values and Behaviours workshops for all employees

What we'll do

Design, develop, deliver and evaluate 6-hour co-facilitated workshops for all staff which will develop their understanding of SMRC's Vision and Values and enable them to contribute to the development of specific behaviours aligned to SMRC's values. They will also identify ways that they can adopt or strengthen those behaviours in their working lives. We will facilitate this workshop with groups of approximately 20 people in each session (approximately 17 workshops).

Proposed dates: to be arranged by SMRC in consultation with People Mastery

Location: to be arranged by SMRC in consultation with People Mastery

Content to include:

- Change and Transition – what's the difference?
- What is SMRC's Vision/What's my personal vision?
- What are SMRC's Values/What are my values?

- How do my personal values connect with SMRC values?
- What are specific behaviours that align with each of SMRC's values?
- How can we successfully demonstrate the values? ('BE the Change').
- What are our commitments?
- What support do we need to fulfil our commitments?

Pre-requisites:

Identification of internal co-facilitators; these people could be the members of the cultural coalition team and/or other identified bright spots

Milestones:

- Agree and schedule delivery dates and location with SMRC
- Design and develop workshops; prepare and produce workshop materials.
- Design and develop co-facilitator training
- Deliver co-facilitator training
- Co-facilitate workshops
- Evaluate and report on workshops
- Behaviour content input into performance enabling framework including measurement processes
- Follow-up: Evaluate and report on overall progress.

Action/Support required from SMRC:

- Briefing of participants by ET Members prior to workshops
- Practical support which may be required by co-facilitators/participants to enable their attendance and full participation
- Access to ET, Directors, and Special Projects Director for consultation prior to and following workshops
- Arrangement of appropriate workshop location/s, facilities, equipment, refreshments – in consultation with People Mastery
- Manage scheduling of participants in workshops; compile attendance sheets and maintain records
- Costs of printing and binding of workshop resources for participants; other agreed disbursements associated with delivery

People Mastery Time commitment:

- Design and develop workshop content and flow; design and produce resources – 2 days
- Design and develop co-facilitator workshop content and flow; design and produce resources – 2 days
- Co-facilitator briefing and training – 1 day
- Facilitation – 17 workshops = 17 days, plus travel if required.
- Evaluation and Reporting – 2 days
- Total: 24 days, plus travel if required.

Element 3: Develop people leaders at every level and enable them to have coaching conversations with their people

There are two elements to this piece. Firstly, we have to understand the current capability of SMRC people leaders; where are they currently at? Then we can determine how to develop them and move them to a position where they are effectively coaching their people.

Part A: People Leader Appraisal

What we'll do

1. Review, clarify and document role requirements and key capabilities for each level of people leader role in consultation with ET, Managers, Coordinators, Team Leaders and HR.
2. Develop a comprehensive, multi-layered assessment process to review existing and potential future incumbents against these role requirements (potentially building on existing internal assessment processes).
3. Develop a comprehensive assessment process to review existing and potential future incumbents against the SMRC Values and behaviours.
4. Create tailored development plans for every people leader resulting in a comprehensive, organisation-wide, leadership development plan with activities including:
 - training programs
 - coaching
 - mentoring
 - work experience
 - secondment opportunities
 - special projects
5. Review information generated in points 1-4 and create career development pathways for people leaders within SMRC.

Part B: People Leader Development

What we'll do

6. Design, develop and deliver a 'Leader as Coach' development workshop consisting of a formal 1 day development program together with monthly follow up 1:1 coaching sessions for people leaders as well as peer level co-coaching circles (pods of 3 people leaders who meet regularly to practice their coaching skills by rotating through the roles of coach/coachee/observer).
7. Design, develop and deliver leadership development program elements to satisfy identified needs in point 4 above, potentially using the FastLead methodology for front line manager development if appropriate
8. Develop/review and revise ongoing process of leader evaluation against capabilities and values (as identified in points 1-3 above) and incorporate into the performance enabling framework (refer Element 4: Embed Values into people processes)

9. Design and develop induction and development process for each people leadership transition – i.e. From individual contributor to Manager of others, from Manager of others to Manager of Managers, from Manager of Managers to Functional Manager, etc.

Pre-Requisites:

- Development of key behaviours relating to each SMRC value
- Identification of existing capability frameworks, assessment and development processes

Milestones:

- Once People Leaders are appointed permanently into position (dates TBC):
Undertake and complete appraisal process
- Delivery of Leader as Coach workshops
- Development of individual development plans
- Development of leadership development programs
- Delivery of leadership development programs
- Evaluate and report on development progress

Action/Support required from SMRC:

- Access to Special Projects Director/ET/Managers/Coordinators/Team Leaders/Culture Team and HR for consultation
- Arrangement of workshop location, facilities, equipment, resources – in consultation with People Mastery
- Practical support which may be required by participants to enable their attendance and full participation
- Costs of printing and binding of workshop resources for participants; other agreed disbursements associated with delivery

People Mastery Time commitment:

- Design – TBA
- Facilitation – TBA
- Leader as Coach workshop – 1 day facilitation
- Evaluation and Reporting – TBA

Element 4: Embed Values and Behaviours into people processes

In the Executive Team Review Meeting we discussed 3 key people processes into which the values and behaviours must be embedded; the recruitment process, the induction process and the performance process.

These key processes, together with other people processes within the organisation form the backbone of an integrated performance enabling framework.

Context:

Some additional contextual information follows to highlight the opportunity to move away from a process-driven approach, for example a 'one off', annual formal appraisal discussion between an employee and her/his manager, and instead move towards **an integrated organisation-wide framework to develop and enable people** to contribute more fully to the development of themselves and the organisation.

Improving performance does not happen in a vacuum. Employees need to understand expectations and work together with their managers to reach those goals. This does not happen through an annual appraisal – or even twice-a-year discussions. Performance evolves over time and needs to be recognized and coached on a regular basis to be effective. This is the biggest challenge in the evolution of performance management and the development of a performance enabling culture.

Recent research conducted by the Brandon Hall Group Research Team (2016) indicates that 72% of organisations say that the business value of their current approach to performance management is average or poorer, or to put it another way, only 28% of companies find that traditional performance management adds business value to their organisation – meaning competitive advantage, sustained business growth. Competitive advantage does not begin to appear until the attributes of a people-centric performance enabling system are in place and working. In other words, for business value to occur, the overriding philosophy of performance enablement must be that it is designed to help the employee while at the same time aligning development of the employee to the goals and strategy of the business.

An enabling culture seeks to:

- **Build employees' strengths** (rather than trying to fix weaknesses)
- **Provide in-the-moment feedback and ongoing coaching** to build skills
- **Set near-term goals** rather than annual performance objectives and then revising as needed based on business needs and the employee's progress.
- **Encourage frequent and consistent recognition** for small and meaningful contributions, rather than the infrequent (usually annual or twice-a-year) recognition for large or blockbuster achievements predominant in most organisations.
- **Provide flexible and fair rewards**, which can include compensation and perks, but also can include non-monetary rewards such as special project or special team work that recognises their strengths while also helping the organisation to achieve business goals.

Performance enablement goes beyond engagement. An enabling workplace culture empowers employees to do their jobs, and to 'go the extra mile'. This includes both strengthening the factors that help people and removing the obstacles that hinder

them from giving their best. It is one in which people feel that they are provided with what they need to do their jobs well and are provided with an environment in which they feel empowered to perform to the best that they can be.

To progress in this area it is recommended that the current procedures relating to human resources management are reengineered to become a framework for developing people and enabling them to succeed. This Performance Enabling Framework should cover all aspects of the employee life cycle – attraction, recruitment and selection, induction, performance development, career planning and progression, separation - and include the following features:

- Is People-centric - not process driven. It starts with defining a strategy that reflects a philosophy, rather than a process.
- Focuses on enhancing strengths not fixing weaknesses. People managers see employees as assets to be developed. Development is likely to be more successful if it is about improving strengths. Employees are more likely to be engaged in building attributes than on fixing shortcomings.
- Aligns performance goals with business goals. Includes goal setting, continuous 360 feedback, regular check-in conversations, regular in-the-moment feedback.
- Leverages technology to enable effective performance enablement. Paper-based systems do not have capacity for data storage and analysis required for effective performance enablement. Best practice systems are fully integrated systems that allow for cross-talk between performance management, compensation, learning, talent management, talent acquisition, etc.
- Is based on best practice.

What we'll do

Evaluate existing people processes, particularly recruitment, induction and performance review and identify opportunities to revise these processes to create a performance enabling framework, ensuring that the SMRC Values and Behaviours underpin the processes.

As examples:

- Ensure that the recruitment process contains behavioural interviewing practices which identify the extent to which prospective candidates can deliver on the SMRC Values and behaviours
- Ensure that the induction process contains development for new employees on the SMRC Vision, Values and behaviours (likely a behaviour workshop - or similar activity - run regularly for new starters)
- Ensure that the performance development process contains an assessment against the values so SMRC can ensure that employees are performing consistently and at a high level against the values and that development options exist to support and enhance an employee's strengths

Pre-Requisites:

- Development of key behaviours relating to each SMRC value

Milestones:

- Undertake and complete review of existing people processes with consultation
- Revision of processes into a performance enabling framework
- Rollout - Training People Managers/Employees in revised processes

Action/Support required from SMRC:

- Access to processes
- Access to Special Projects Director/ET/Managers/Coordinators/Team Leaders/Culture Team/HR/Employees for consultation
- Internal communications support through the process

People Mastery Time commitment:

- Review - TBC
- Consultation - TBC
- Design & Delivery – TBC
- Facilitation of training on new processes – TBC

Element 5: Establish individual, team and organisational measures which demonstrate cultural improvement

In organisations, it is a common trap for the *process* to be frequently measured as opposed to *results*. In the case of cultural measurement similarly it is important to measure the outcomes of culture, not the process.

Cultural measurement can be a time consuming and expensive process which often results in the provision of an overwhelming amount of data which may or may not translate into useful information with which the organisation can move forward. People Mastery recommends a staged approach to measurement; identifying a priority area, taking a baseline measurement, implementing specific improvements, then measuring those improvements specifically. Whilst the implemented improvements may well have a positive effect on other areas it is important to consolidate and measure progress on the priority area/s first, before progressing to additional areas.

There are 3 levels of measurement which may be appropriate:

1. *Individual Measures*

This might include, as an example, to what extent and how frequently the values-based behaviours are demonstrated by employees and/or their people leaders in their daily work.

2. *Team Measures*

This might include, as an example, measuring internal customer service excellence as an outcome focused measure on intra- and inter-team collaboration.

3. Organisational Outcomes

This might include, as an example, measuring external customer and/or stakeholder satisfaction as an outcome focused measure for SMRC or other organisational-level quality measures.

As with all measurement processes, attention is drawn to what is being measured. Therefore, when measuring a values-driven, performance enabling culture it will be vital that the measures focus on those behavioural elements which are the levers for cultural improvement. Once the priorities are determined it will be critical to identify relevant outcomes-focused measures.

What we'll do

Work with you to identify a staged approach to measurement which takes into account the agreed transition plan.

Timing and sequencing

Culture change does not happen overnight. It is an ongoing, transformational process. *How* you go about the transformation process is even more important than *what* you do – the way you approach the process of transformation should exemplify the culture you wish to create – it must be a values-led, performance-enabling, collaborative approach.

Whilst estimates have been provided in this plan, wherever possible, as to how much support may be needed from People Mastery, it is hard to specify at this stage precisely how long the development and implementation of each element will take due to unknowns around resources available to support the implementation of the recommendations, internal appointment processes and other programs of work within the organisation. It is evident, however, that there is a significant program of work that will take some time to implement.

In terms of sequencing, Element 1 is a natural prerequisite for Element 2. Once Element 2 has been completed Elements 3, 4 and 5 may commence together, depending on SMRC's priorities.

People Mastery would recommend that the implementation of Elements 1 and 2 be made the highest priority in order to capitalize on the positivity generated from the recent Vision and Values workshops.

Close

In closing, this transition plan provides recommendations as to how to move effectively towards a values-driven, performance enabling culture. The successful achievement of such a culture hinges principally on the utilization of the values as the core principles which guide decision-making within the organization, the implementation of a performance-enabling framework designed to make it easy for people to succeed and an unyielding commitment to excellence in leadership throughout SMRC.

Please feel free to contact us for further discussion on the content of this plan and we look forward to supporting you on your journey of cultural transformation.



Anna Marshall
Founder

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