

Title of Policy	Drinking Water Supply		
Responsible Department	Water & Wastewater	Document Register ID	250.2017.348.1
Policy Owner	Group Manager Water & Wastewater	Review Date	30/08/2020
Date of Council Meeting	30 August 2017	Resolution Number	174/17
Legislation, Australian Standards, Code of Practice	NSW Local Government Act 1993 Water Management Act 2000 Public Health Act 1991 Protection of the Environment Operations Act 1997 Water Act 2007 (Commonwealth) NSW Fluoridation of Public Works Supplies Act 1957		
Aim	To provide a high quality water service to customers		

Scope

Snowy Monaro Regional Council (SMRC) is committed to providing our customers with high quality water supply services. The Water and Sewer Services section manages the collection, pumping, treatment and distribution of water in the SMRC.

This policy and supporting documentation describes the processes implemented by Council to facilitate delivery of services to customers and future customers who will be connected to Council's mains.

Purpose

- To provide water supply services in accordance with adopted Strategic Business Plan objectives and levels of service.
- To manage water supply assets in a financially sustainable manner.
- To provide water supply services in accordance with NSW Government regulatory requirements relating to environmental health, public health, dam safety and workplace safety.
- To implement water restriction procedures based on the scarcity of source water.

Definitions

Drinking water or potable water

Water intended primarily for human consumption.

Water Supply Service

The delivery of potable water to customers via Council's network of interconnected water mains, storage dams, weirs, reservoirs/tanks, water pumping stations, bores, bulk flow meters, pressure control valves, treatment facilities, hydrants, valves, water connections and water meters.

Policy Statement

SMRC will provide Water Supply Services compliant with NSW Health requirements in areas defined in the Strategic Business Plans by:

- Providing a water connection once payment of relevant fees and charges is made.
- Ensuring the owners and occupiers of all connected properties conform to backflow prevention requirements to protect the Council's water supply from contamination.
- Implementing water restrictions to facilitate reduced consumption of reticulated water when it is deemed necessary by the Mayor and General Manager.

Documentation

Wastewater Services Policy

Council Responsibility Water Supply and Meters

Backflow Prevention

Water Restrictions

Water Pricing and Charging Policy

Water Supply Section 64 Charges

Subdivisions within Council Water Areas

Responsibility of Council Pipes on Private Property

Water & Sewer Connection Procedure

Variation

Council reserves the right to review, vary or revoke this policy and should be reviewed periodically to ensure it is relevant and appropriate.