

Snowy Monaro Regional Library

Conditions of use

General

- These conditions refer to both the public computers (PCs) and all mobile devices accessing Snowy Monaro Regional Library (SMRL) Wi-Fi
- The **SMRL Public Access to the Internet Policy** displayed on the computers must be accepted in order to gain access. The **Conditions of Use** should be read in conjunction with **SMRL Public Access to the Internet** policy available on each computer
- The library reserves the right to refuse access to computers to anyone who fails to comply with the **Conditions of Use**
- Snowy Monaro Regional Council (SMRC) determines the programmes available on each PC
- SMRL is not responsible for technical difficulties, loss of data resulting from delays, or service interruptions
- Customers are expected to use library resources in a responsible and courteous way. Customers using library PCs to access pornographic, offensive or objectionable material, or for unlawful or inappropriate use or damage to property, will be directed to leave the library and may be prevented from future use of PCs
- If mobile phones are to be used in conjunction with internet access, then they are not to be used on speaker phone nor with prolonged conversations
- All audio shall be used in conjunction with headphones
- Unlawful conduct may be reported to the relevant authorities

Security and availability

- While SMRC uses proprietary internet security software, security in an electronic environment such as the internet cannot be guaranteed and customers are advised that all transactions and communications are vulnerable to unauthorised use
- SMRL accepts no responsibility for damage to users' property such as USB devices or the files contained thereon
- Users must not modify or gain access to restricted files or data belonging to others

- Users must not gain access to PCs by using someone else's SMRL membership
- Users who deliberately corrupt software or damage equipment will be billed for the cost of repairs

Copyright

- Material on the internet may be protected by copyright and users are personally responsible for complying with all applicable laws governing copyright

Sessions

- PCs are available for a period of one hour with four 30 minute extensions available

Tuition

- SMRL computers are provided on a self-help basis and library employees are not able to offer tuition in the use of computers or software
- Whilst some library employees may be able to offer assistance at a basic level, it is the responsibility of the user to acquire enough knowledge to use the PCs

Printing

- A charge per page applies to all documents printed on SMRL equipment*
- Printing for USB's with no amendments, can be done at the photocopier

**Please refer to the adopted Snowy Monaro Regional Council Schedule of Fees and Charges. All fees are inclusive of GST*