

Hydrant Flushing Information

Hydrant Flushing – What is it and why do we do it?

Annual or semi-annual flushing of water mains, via the fire hydrants, is a standard practice in the water industry and is necessary to maintain the integrity of our water reticulation systems.

It serves the following purposes:

- Improves water quality at the tap
- Verifies hydrants are in good working order
- Removes pipe tuberculation (buildup common in iron pipes that can reduce the ability to transmit water)
- Removes naturally occurring sediment that accumulates in the lines



Hydrant Flushing FAQ's

Q: What will I experience during hydrant flushing?

A: While we are in your area you may experience a drop in water pressure or discolouration. A property closer to several hydrants may see a greater degree of this. The discolouration is normal and is due to the naturally occurring minerals and sediments that break off and dissolve during the flushing.

Q: Can I use the water during flushing?

A: Yes! Although the water is safe, it is a personal choice whether you would like to drink it. The water may have a taste or texture to which you are not accustomed. We also recommend not doing any light or white coloured laundry while the water is discoloured. Once we have left your area, running a garden tap at the front of your house or the cold water in either your kitchen or bathroom tap for 10-15 minutes will help improve the discolouration. If water discolouration persists, please contact Snowy Monaro Regional Council on 1300 345 345.

Q: How will the public be informed?

A: A notice will be hand delivered to the affected customers with the date and time of the proposed works and a press release will be issued to local media, posted on our Facebook page, and uploaded to our website: www.snowymonaro.nsw.gov.au

Q: Wait! I have more questions!

A: Snowy Monaro Regional Council is here for you 24/7 on **1300 345 345**